COOK COUNTY TREASURER
MARIA PAPPAS

STATE OF THE OFFICE – 2014

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Section A

PRESIDENT'S LETTER/BACKGROUND

October 24, 2013

Toni Preckwinkle
President
Cook County Board of Commissioners
118 N. Clark Street, Room 500
Chicago, IL 60602

Dear President Preckwinkle:

It is with pleasure that I submit to you the Fiscal Year 2014 Budget for my Office.

I believe this budget shows that my office continues to demonstrate fiscal discipline by creating a leaner and more efficient operation without overburdening taxpayers. This will be the 13th straight year that we cut the taxpayer-funded portion of our budget, which we achieve by position reductions made possible through automation efforts.

I also want to take this opportunity to thank you and the other real estate tax offices for collaborating to develop projects that improve Cook County's property tax system. Our mutual efforts will help build a streamlined and even more efficient property tax system in the future.

Here are some highlights of the FY2014 budget for the Treasurer's Office:

- Our 060 corporate budget falls from $3,906,208 to $1,952,814, a 50 percent decrease in money from tax revenues.
- Our headcount falls to ninety-two (92), and is now 13.2 fewer FTE's than in FY2013 – and 63.2 percent less than the 250 employees the Office had in 1998.
- In 1998 the Office's $10.6 million budget was all "corporate," money from taxpayers. Today, more than two-thirds of our total budget comes from commercial users of our services.
- The 534 Account uses fees collected from commercial users to upgrade our technology, enhance internal systems and further streamline the Office.
- Since its inception, the 534 Account has helped the County save $151 million in tax money.

Because of our ongoing technological improvements, we continue to make corporate and personnel cuts without compromising service. In fact, we will improve our service – and continue to coordinate with the other real estate offices on improving the entire property tax system.

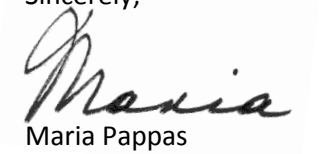
The major office project for FY2014 is the Comprehensive Scanning and Document Imaging Initiative. We intend to eliminate physical paper coming to the Office and from within the Office by installing systems for scanning, imaging and electronic work flow. The goal is to have all documents stored on hard drives instead of thousands of boxes sitting on the shelves at the Rockwell Warehouse.

Other projects we already are working on or are prepared to begin include:

- Electronic Warrant Book
- Central Repository for Property Tax Identification (PIN) Data
- DDO Web-site Enhancements
- Automation of Bank Reconciliations

I am proud to submit the FY2014 budget for the Treasurer's Office. If you have any questions, please do not hesitate to contact me.

Sincerely,



Maria Pappas
Cook County Treasurer

BACKGROUND

Prior to reviewing the budget of the Treasurer's Office, it is important to understand how it operates with two separate and distinct budgetary accounts:

❶ 060 – County Treasurer Corporate Account
- Funded primarily by taxpayer sources
- FY2014 Budget: $1,952,814

❷ 534 – County Treasurer Tax Sale Automation Account
- Funded by fees/revenues approved by the County Board
- Established by County ordinance on April 6, 1999
- FY2014 Budget: $9,605,533

In recent years, the Treasurer's Office has continually reduced the 060 Corporate Account by shifting to the 534 Automation Account. *Many governmental entities simply raise property taxes instead of creating alternative funding sources and reducing their budgets.*

NOTE: The Treasurer's Office pays the health care, vision, dental, life insurance and pension benefits for employees on the 534 account. The result is a savings of $9.4 million to the County from FY2008 to FY2014.

BACKGROUND – EMPLOYEE COMPENSATION HISTORY

GRADE	STEP	Salary of an Employee in FY1998	Salary of same Employee in FY2014 (after COLAs)	INCREASE (over FY1998)	% of INCREASE (over FY1998)
11	1	$ 22,599	$ 42,852	$ 20,253	90%
12	1	$ 24,215	$ 45,914	$ 21,699	90%
13	1	$ 25,950	$ 49,317	$ 23,367	90%
14	1	$ 27,869	$ 52,967	$ 25,098	90%
15	1	$ 30,020	$ 56,965	$ 26,945	90%
16	1	$ 32,240	$ 60,859	$ 28,619	89%
17*	1	$ 34,611	$ 67,219	$ 32,608	94%
18*	1	$ 37,092	$ 72,084	$ 34,992	94%
19*	1	$ 40,701	$ 78,460	$ 37,759	93%
20*	1	$ 44,711	$ 85,835	$ 41,124	92%
21*	1	$ 49,158	$ 94,361	$ 45,203	92%
22*	1	$ 53,963	$ 103,742	$ 49,779	92%
23*	1	$ 56,609	$ 108,501	$ 51,892	92%

*Non-Union

BACKGROUND – COST-OF-LIVING ADJUSTMENT (COLA) HISTORY

Implemented	COLA	Note
FY1998 December 1, 1997		
FY1999 June 1, 1999	4.0%	
FY2000 December 1, 1999	3.0%	
FY2001 December 1, 2000	3.0%	Plus $.10/hour increase
FY2002 June 1, 2002	2.5%	
FY2003 December 1, 2002	2.0%	
FY2003 June 1, 2003	1.0%	
FY2004 December 1, 2003	3.0%	
FY2005 December 1, 2004*	1.0%	
FY2006 December 1, 2005*	1.0%	
FY2006 June 1, 2006*	2.0%	Plus $500 Cash Bonus
FY2007 December 1, 2006*	1.5%	
FY2007 June 1, 2007	2.5%	3% for Non-Union Employees and $1,000 Cash Bonus
FY2008 December 1, 2007	2.0%	
FY2008 June 1, 2008	2.75%	
FY2011 January 1, 2011*	2.25%	
FY2012 December 1, 2011**	2.25%	
FY2012 June 1, 2012	3.75%	

*COLA awarded to Union employees only.

**COLA awarded to Non-Union employees only.

Section B

FY2014 BUDGET HIGHLIGHTS

FY2014 BUDGET HIGHLIGHT 1: REDUCE CORPORATE BUDGET

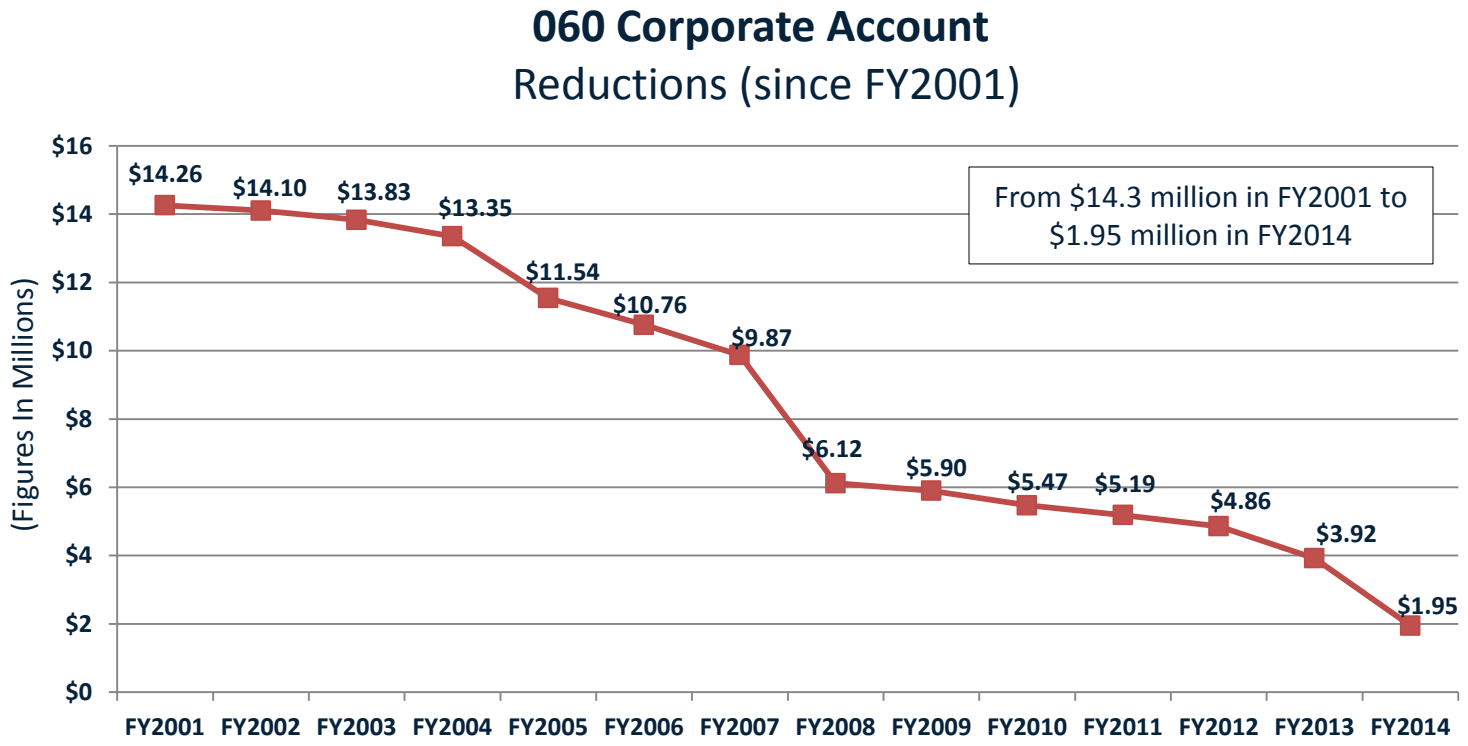
1) Reduce Corporate Budget

FY2014 marks the 13th consecutive year that the request for 060 Corporate Account excluding fringe benefits has been reduced.

The Treasurer's Office achieves a 50 percent cut by reducing the 060 Corporate Account by $1,953,394.

- From $3,906,208 in FY2013 to $1,952,814 in FY2014

The savings is attributed to the County picking up postage costs and eliminating positions on the account.

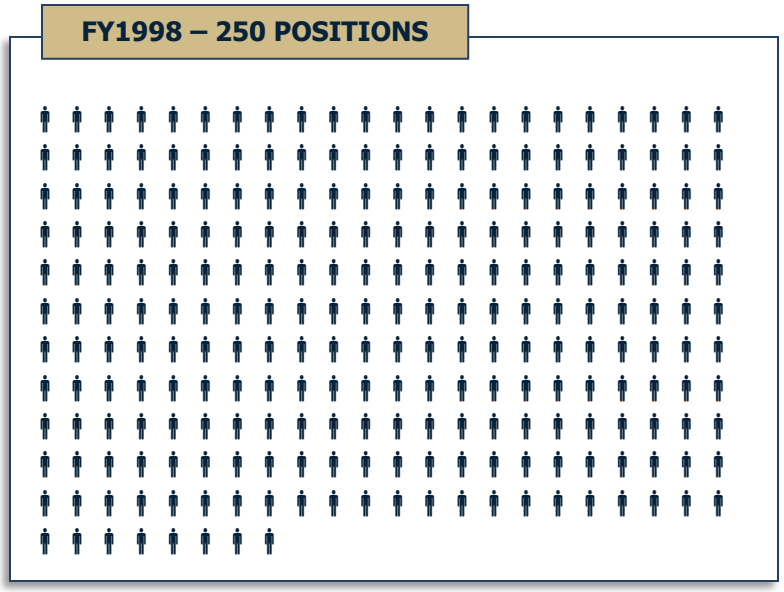


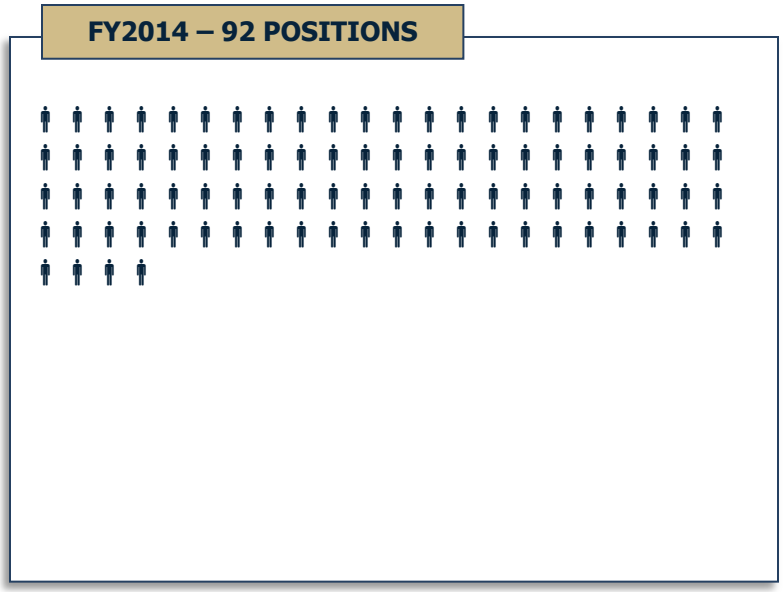
FY2014 BUDGET HIGHLIGHT 2: REDUCE HEADCOUNT

2) Reduce Headcount

Headcount has gone from 250 positions in FY1998 to 92 in FY2014, a reduction of 63.2 percent.

- Reductions in staff have occurred through elimination of vacant positions, through attrition and automation of services.
- Recruited and hired specialized professional employees in Information Technology, Finance and Legal departments.
- Conducted office-wide training to focus on the most important topics, processes and procedures. Continued to cross-train in all departments.





FY2014 BUDGET HIGHLIGHT 3: ENHANCE REVENUES

3) Enhance Revenues

The Treasurer's Office is projecting to generate $81 million in revenue for FY2013, or $5 million more, than the Revenue Estimate of $76 million.

Historic Revenue Figures

	Penalties on Delinquent Taxes	Interest on Investments	Inheritance Tax Commissions	Special Fees	One-Time Revenue Items	Indemnity Fund	TOTAL
FY2013						**Projected Total:**	**$81.0**
FY2012	$82.0	$0.1	$7.3	$0.8			**$90.2**
FY2011	$74.6	$0.1	$0.4	$0.1			**$75.2**
FY2010	$86.0	$0.1	$7.7	$0.5			**$94.3**
FY2009	$71.2	$0.1	$8.5	$0.1			**$79.9**
FY2008	$69.9	$0.8	$11.8	$0.2			**$82.7**
FY2007	$44.4	$1.4	$8.4	$0.2			**$54.4**
FY2006	$51.3	$1.2	$8.1	$0.3		$9.4	**$70.3**
FY2005	$43.6	$0.6	$7.9	$0.3		$1.6	**$54.0**
FY2004	$36.9	$0.2	$7.6	$0.4			**$45.1**
FY2003	$39.2	$0.1	$6.7	$0.7			**$46.7**
FY2002	$36.1	$1.1	$8.6	$0.7			**$46.5**
FY2001	$33.9	$5.5	$8.6	$0.5	$45.3		**$93.8**
FY2000	$35.4	$4.5	$16.3	$1.0			**$57.2**
FY1999	$30.3	$3.9	$15.1	$1.0			**$50.3**
***FY1998**	$27.6	$3.8	$6.2				**$37.6**

*Previous Administration

NOTE: All figures listed in millions.

REVENUE DESCRIPTIONS

Penalties on Delinquent Taxes – Consists of penalties collected on late property tax payments. All properties upon which taxes remain unpaid are deemed delinquent and bear interest at the rate of 1.5% per month.

Interest on Investments – Consists of interest earned on estate of heir collections, inheritance-tax commissions, special fees, escrow accounts and penalties on delinquent taxes.

Inheritance Tax Commission – Consists of a 6% commission on Inheritance Tax money collected by the Treasurer for the State of Illinois. As of July 1, 2012, the Treasurer no longer collects inheritance taxes due to a law signed on June 30, 2012.

Special Fees – Consists of miscellaneous fees collected by the Treasurer which include duplicate bills, proof of payment, microfiche, microfilm, Scavenger Sale registration, Scavenger Sale listing, Annual Sale listings, FOIA, etc., that are authorized by the Cook County Board.

Indemnity Fund – Is held to satisfy judgments contained against the County Treasurer, as trustee of the fund.

FY2014 BUDGET HIGHLIGHT 4: FURTHER SELF-FUNDING

4) Become Further Self-Funded

- The office continues moving toward being self-funded by relying less on taxpayer funding on the 060 corporate account and more on user-based revenues, approved by the Board, to fund the 534 automation account.
- The following revenues allow us to further enhance the automation of our operations, thus saving money and streamlining processes for both commercial users and individual taxpayers:

Revenue Source	Amount	Fiscal Year 2013*
Commercial Payor Duplicate Bill	$5	$ 8,053,434
Electronic Payment Fee	$1	$ 1,545,542
Tax Sale Automation	$10	$ 142,501
Bulk Payment Correction	$50	$ 40,200
Research	$50	$ 500
TOTAL OF SELF-FUNDED REVENUES		**$ 9,782,177**
*Through September 30, 2013.		

FY2014 BUDGET HIGHLIGHT 5: PROJECTS

5) Projects

- In FY2014, the Treasurer's Office will continue its countywide commitment for additional projects aimed at improving the entire property tax system.

- The major office project for FY2014 is the Comprehensive Scanning and Document Imaging Initiative. The intent is to eliminate physical paper coming to the office and from within the office by installing systems for scanning, imaging and electronic work flow. The goal is to have all documents stored on hard drives instead of thousands of boxes sitting on the shelves at the Rockwell Warehouse.

- The creation of the Electronic Warrant Book is another project for FY2014. We are already working with the Clerk's Office on this project designed to replace the physical Warrant Books located on the 4th Floor and 3M with an electronic system. All PIN-related transactions will be posted on a daily basis automatically, thereby eliminating the need for manual postings.

Other projects include:

- Central Repository for Property Tax Identification (PIN) Data
- DDO Web Site Enhancements
- Automation of Bank Reconciliations
- Property Tax Portal (Phase 3)

Section C

FY2014 ACCOUNT SUMMARIES

ACCOUNT SUMMARY – 060 CORPORATE ACCOUNT

FY2014 Department Account Summary				060
OA/BU	**Description**	**2013 Adjusted**	**2014 Request**	**Difference**
108/501035	Furlough Day Adjustment	$0	-$9,411	$0
110/501010	Sal & Wgs Of Reg Employees	$2,065,937	$1,737,562	-$297,785
115/501170	Approp. Adj. For Personal Svcs.	$50,000	$0	-$50,000
120/501210	Overtime Compensation	$0	$0	$0
129/501300	Sal & Wgs of Seasonal Employees	$6,000	$6,000	$0
185/501810	Prof & Tech Membership Fees	$1,900	$2,750	$850
186/501860	Training Programs for Staff Persnl	$1,500	$1,500	$0
190/501970	Transpt & Other Travel Exp.-Empls	$100	$100	$0
214/520030	Armored Car Service	$3,500	$3,500	$0
217/520100	Transpt for Specific Activities	$97	$100	$0
220/520150	Communication Services	$22,864	$23,571	$0
225/520260	Postage	$1,581,100	$0	-$1,630,000
228/520280	Delivery Services	$97	$0	-$100
242/520550	Surveys, Operations & Reports	$9,215	$7,500	-$2,000
245/520610	Advertising For Specific Purposes	$1,940	$1,500	-$500
246/520650	Imaging & Microfilming Records	$97	$100	$0
250/520730	Premium-Fidelity, Bonds & Liability	$12,500	$30,500	$18,000
261/520890	Legal Fees-Labor Matters	$29,100	$30,000	$0
320/530100	Wearing Apparel	$2,910	$2,700	-$300
350/530600	Office Supplies	$14,491	$15,000	$510
353/530640	Bks, Periodcls, Publcts & Data Svcs	$4,700	$3,600	$600
353/530675	County Wide Lexis-Nexis Contract	$0	$1,331	-$369
355/530700	Photographic & Reproduction Supplies	$291	$300	$0
388/531650	Computer Operation Supplies	$970	$500	-$500
440/540130	Maint & Repair of Office Equip	$9,800	$9,800	$0
441/540170	Maint & Repair of Data Prcng Equip	$160	$0	-$100
441/540172	County Wide Contract Data Processing	$0	$7,560	$7,500
445/540290	Operation of Auto Equip	$9,700	$6,908	-$3,092
630/550010	Office Equipment Rental	$77,042	$63,000	-$7,000
630/550018	County Wide Photocopier Lease	$0	$6,843	-$199
634/550060	Automotive Equipment Rental	$97	$0	-$100
881/580240	County Gov.Pub Prgms & Events	$100	$0	-$100
Total on Department:		**$3,906,208**	**$1,952,814**	**($1,953,394)**
			Decrease	**-50.01%**

ACCOUNT SUMMARY – 534 TAX SALE AUTOMATION ACCOUNT

FY2014 Department Account Summary				534
OA/BU	**Description**	**2013 Adjusted**	**2014 Request**	**Difference**
110/501010	Sal & Wgs Of Reg Employees	$5,349,424	$5,075,834	-$273,590
115/501170	Approp. Adj. For Personal Svcs.	$60,000	$0	-$60,000
120/501210	Overtime Compensation	$10,000	$10,000	$0
129/501300	Sal & Wgs of Seasonal Employees	$150,000	$229,200	$79,200
170/501510	Mandatory Medicare Cost	$83,782	$79,829	-$3,953
172/501540	Worker's Compensation	$0	$0	$0
174/501570	Pension	$740,519	$705,579	-$34,940
175/501590	Group Life Insurance	$13,473	$12,837	-$636
176/501610	Group Health Insurance	$970,887	$868,875	-$102,012
177/501640	Group Dental Insurance	$33,777	$30,375	-$3,402
178/501660	Unemployment Compensation	$0	$0	$0
179/501690	Vision Care	$8,488	$7,591	-$897
183/501770	Seminars for Professional Empls	$2,000	$2,000	$0
185/501810	Prof & Tech Membership Fees	$1,500	$3,215	$1,715
186/501860	Training Programs for Staff Persnl	$71,250	$35,000	-$36,250
190/501970	Transpt & Other Travel Exp.-Empls	$100	$100	$0
240/520490	Printing And Publishing	$530,000	$530,000	$0
245/520610	Advertising For Specific Purposes	$3,500	$3,500	$0
260/520830	Professional & Mgrl Services	$487,000	$785,000	$298,000
350/530600	Office Supplies	$20,700	$21,000	$300
353/530640	Bks, Periodicals, Publcts & Data Svcs	$5,000	$5,000	$0
388/531650	Computer Operation Supplies	$145,000	$149,500	$4,500
441/540170	Maint & Repair of Data Prcng Equip	$506,900	$463,538	-$43,362
441/540172	County Wide Contract Data Processing	$25,000	$25,000	$0
530/560510	Office Furnishings and Equip	$0	$10,000	$10,000
570/560440	Telecommunications Equipment	$0	$16,200	$16,200
579/560450	Computer Equipment	$268,549	$273,450	$4,901
630/550018	County Wide Photocopier Lease	$7,050	$6,843	-$207
814/580380	Approp. Adj.	$1,405,170	$0	-$1,405,170
818/580033	Reimbursement to Designated Fund	-$1,405,170	$0	$1,405,170
883/580260	Cook County Administration	$256,067	$256,067	$0
Total on Department:		**$9,749,966**	**$9,605,533**	**-$144,433**
			Decrease:	**-1.48%**

Section D

TOP 10 OFFICE ACCOMPLISHMENTS

TOP 10 OFFICE ACCOMPLISHMENTS

❶ Automation/Information Technology – Major Projects

The Treasurer's Office will continue its countywide commitment to automation in FY2014. Last year, CCTO provided $1.4 million to the Bureau of Technology to fund projects aimed at improving the entire property tax system, including:

- Property Tax Portal (Phase 2)
- Electronic Warrant Book (Phase 1)
- Automate Reconciliations

Major projects in FY2014 include:

- Comprehensive Scanning and Document Imaging Initiative
- Electronic Warrant Book

❷ Debt Disclosure Ordinance – Transparency in Government

The Debt Disclosure Ordinance, initiated by the Cook County Treasurer and passed by the Cook County Board, requires every local taxing district to annually submit an electronic copy of the agency's most recent financial statement, debts/liabilities, gross tax levy, revenue, pension liability and unfunded pension liability. Visit cookcountytreasurer.com to review this financial information.

TOP 10 OFFICE ACCOMPLISHMENTS

❸ Taxpayer Convenience – Payments

Three alternative methods of paying Cook County property taxes:

- Some 400 Chase Branches accept Cook County property tax payments. These Chase locations have collected over 7.2 million payments. Nearly 10.2 million property tax payments have been made at bank-branch locations including those made at the previous branch provider.
- Online Payments – over 2.3 million property tax payments made online.
- Community Banking Program – 194 bank branches participated in the last installment.

❹ Web Site – cookcountytreasurer.com

Nearly 37.7 million (almost 325,000 per month) visitors have used this state-of-the-art system since February 2004 to:

- Check payment status, search for a refund and check 3-year exemption history.
- Download forms, applications and brochures.
- Access taxing agency debt disclosure information.

❺ Automated Phone System – English • Spanish • Polish – 312.443.5100

Nearly 4.1 million (over 40,000 per month) calls received since the implementation of the Automated Phone System (August 2003) to:

- Check payment status and search for a refund.
- Receive important frequently updated information about the property tax system.

TOP 10 OFFICE ACCOMPLISHMENTS

❻ E-Mail System – Customer Relationship Management System

Over 120,000 e-mails answered through this system by 30-40 employees in the Office who have been trained on the system, Customer Service and various research systems.

❼ Budget – Fiscal Responsibility

Submitted annual budgets for the 060 County Treasurer budget below the previous year, for 13 consecutive budgets beginning in FY2002 with a 1.1% reduction, followed by reductions of 1.9%, 3.5%, 3.2%, 6.8%, 8.3%, 34.8%, 6.8%, 7.2%, 5.2%, 6.5% and 19.4%. The FY2014 proposed corporate budget features a 50% reduction. Beginning in FY2008, reductions are due primarily to shifting the burden from the Corporate, taxpayer-funded 060 Corporate Account to the 534 County Treasurer – Automation Account, which is funded through fees collected by the Treasurer's Office.

❽ Reduction in Staff

Reduced staff by 158 positions, a decrease of 63.2%. (FY1998 – 250 positions to FY2014 – 92 positions.) This reduction occurred through automation, attrition, reduction in staff and closing five satellite offices. Note: Upon taking office, recruited and hired specialized professional-level employees.

TOP 10 OFFICE ACCOMPLISHMENTS

❾ Web-based Systems for Third Parties

- Nearly 15 million payments totaling over $39 billion have been made using the Third Party Agent (TPA) Program since the implementation of the system in September 2003.
- Subsequent Tax Electronic Payment System (STEPS) allows Annual Tax Buyers to pay subsequent general taxes online through an ACH debit. Over 253,000 payments have been made since the system was implemented on December 17, 2007.
- Real-Time TPA System (RTS) allows banks, mortgage and title companies to pay general property taxes online through an ACH debit and receive an instant receipt. Over 480,000 payments have been made since the system was implemented on February 4, 2008.
- Designed Online Taxing Agency Extranet, which provides an informational site for communication with taxing agencies.
- Implemented an Automated Tax Sale to replace the traditional outcry auction. Previously, the sale would take one month but now takes only four days.

❿ Informational Brochures

Informational brochures are currently available in English and 23 languages: Albanian, Arabic, Assyrian, Bulgarian, Chinese, Croatian, Czech, German, Greek, Hindi, Italian, Japanese, Korean, Lithuanian, Polish, Romanian, Russian, Serbian, Slovakian, Spanish, Thai, Ukrainian and Urdu. These brochures have been downloaded nearly 460,000 times from the web site since 2006. New informational brochures were introduced during FY2013.

Section E

FY2014-FY2016 PROJECTS

FY2014-FY2016 PROJECTS

Name of Project:	Comprehensive Scanning and Document Imaging Initiative
Description of Project:	Implement document management systems to store documents in electronic folders that can be indexed by multiple pieces of information, giving users the ability to search and retrieve documents based upon different criteria. Create e-Forms for users to enter data and submit electronically; process will eliminate paper forms/applications.
Benefit(s) of Project:	• Reduce time spent managing documents by controlling the life cycle of documents in CCTO — How they are created, used, and published, and how they are ultimately disposed of or retained. • Decrease processing time for taxpayer requests with electronic data feeds. • Eliminate requirement of storing documents at Rockwell warehouse.

Name of Project:	Electronic Warrant Book
Description of Project:	Create an Electronic Warrant Book to serves as the official county property tax records by replacing the antiquated books currently in use. Project will create an entire electronic book for TY2012 and future years and create a hybrid electronic record for prior years that combines imaging of those books with posting of any subsequent transactions electronically. Project is a collaborative effort with the Clerk's Office.
Benefit(s) of Project:	• Eliminate the necessity for manual postings of transactions which occur after book are printed each year. • Improve accuracy by eliminating the potential for manual mis-postings. • New transactions will be added on a daily basis.

Name of Project:	Integrated Property Tax System – Central Repository for Property Tax Identification (PIN) Data
Description of Project:	CCTO supports the President's initiative to replace the MIS Mainframe with an integrated property tax system to be used by all of the property tax offices.
Benefit(s) of Project:	• Eliminates the antiquated MIS Mainframe, and its limited functionality. • Combine all data for each parcel into one unified system. • Will be updated in real time instead of nightly batch jobs.

Name of Project:	DDO Web Site Enhancements
Description of Project:	Add functionality and data to the Debt Disclosure Ordinance information for the County's primary taxing agencies available online.
Benefit(s) of Project:	• Improve the display of information accessed by the public. • Where applicable, modify the data input process by taxing agencies.

FY2014-FY2016 PROJECTS

Name of Project:	Automated Bank Reconciliations Through GTreasury
Description of Project:	Purchase Bank Reconciliation Module from GTreasury to automate process of monthly and daily bank reconciliations.
Benefit(s) of Project:	• Reduce time spent on current manual monthly and daily reconciliations in Accounting.

Name of Project:	Automating Manual Check Requests
Description of Project:	Eliminate multiple data entries using workflow.
Benefit(s) of Project:	• Reduce processing time for Accounts Payable.

Name of Project:	JDE Conversion
Description of Project:	Convert the JDE system, used within the county, to a new version.
Benefit(s) of Project:	• Update to the latest version to ensure compliance with the all county departments.

Name of Project:	NSF Batch Processing
Description of Project:	Eliminate the manual data entry of NSF's into MIS through automation efforts.
Benefit(s) of Project:	• Automatically load NSF transactions into MIS instead of through a manual process.

Name of Project:	Issue Refunds via ACH
Description of Project:	Eliminate printing & mailing of refund checks.
Benefit(s) of Project:	• Reduces number of returns due to incorrect address. • Saves paper. • Refunds issued to taxpayers quicker than the USPS.

Name of Project:	Return Check Inventory Tracking
Description of Project:	Eliminate a manual spreadsheet by modifying the JDE AP System so it can track returned checks.
Benefit(s) of Project:	• Eliminate time spent manually entering data. • Reduce human error.

FY2014-FY2016 PROJECTS

Name of Project:	Sales in Error Database Rewrite
Description of Project:	Create a system that allows the user to process a Sale in Error refund from the beginning of the process.
Benefit(s) of Project:	• Eliminate tracking of Vacate Tax Sale component in Excel spreadsheets and double-entry of same information into database. • Eliminate need for employees to access MIS, transcribe payment information, and then re-enter into database to process refund request. • Scavenger Payments and Refunds will post to MIS, thereby making the information available to the county.

Name of Project:	Conversion – Certificate of Error/A Refund Voucher System
Description of Project:	Convert C of E/A Voucher System to .NET from its current unsupported database.
Benefit(s) of Project:	• System will be written in a supported language enabling system issues to be addressed.

Name of Project:	Conversion – Certificate of Error Refund Database
Description of Project:	Convert C of E Database to .NET from its current unsupported database.
Benefit(s) of Project:	• System will be written in a supported language enabling system issues to be addressed.

Name of Project:	Automate the Over-assessment C of E Process
Description of Project:	Automate C of E over-assessments to a similar process as automatic exemption refunds.
Benefit(s) of Project:	• Streamline and increase efficiency by eliminating the manual application and processing requirements currently in place.

Name of Project:	Automate D&O Applications
Description of Project:	Create a system that automatically generates and mail a refund application 30 days after the overpayment is made.
Benefit(s) of Project:	• Process will notify taxpayers to claim their refund quicker; taxpayers does not need to come to the office to request a refund.

Name of Project:	Downloadable Certificate of Error and Property Tax Appeal Board Applications
Description of Project:	Electronically load C of E and PTAB decision information to CCTO's web site which will allow taxpayers and attorneys to download PTAB and C of E pre-filled applications.
Benefit(s) of Project:	• No longer need to print and mail applications.

FY2014-FY2016 PROJECTS

Name of Project:	HR Database Enhancements
Description of Project:	Implement enhancements to the existing internal HR Database application, including additional fields of data and functionality.
Benefit(s) of Project:	• Expand on the existing data captured for employees.

Name of Project:	HR Reporting
Description of Project:	Expand reporting capabilities of the internal system to create functionality for certain users to directly run a report instead of request one from IT.
Benefit(s) of Project:	• Provides a level of self-service to management. • Eliminates the need for requests to be submitted and fulfilled. • Reports available round-the-clock.

Name of Project:	Automatic Time Load into HR Database
Description of Project:	Eliminate the manual process to record swipe times in the HR Database by automating and "pushing" the data directly to the system.
Benefit(s) of Project:	• Allow for fewer steps in processing time and have data directly connected to the database in one step.

Name of Project:	Interactive New Employee Training on Intranet
Description of Project:	Create an interactive video/voice training program that could be uploaded to the intranet. The goal would be to give new employees an understanding of the office and virtual orientation.
Benefit(s) of Project:	• Eliminate the need for manual orientation. • Can be used a reference for existing employees and for refresher training purposes.

Name of Project:	Disaster Recovery
Description of Project:	Provide backup equipment/plan for servers and vital computer equipment if disaster occurs.
Benefit(s) of Project:	• Will prevent interruption of vital services to the public.

Name of Project:	Outsource Tax Bill Printing
Description of Project:	Print bi-annual 1.8 million tax bills offsite instead of printing them internally.
Benefit(s) of Project:	• Streamline and increase efficiency of bill printing process.

FY2014-FY2016 PROJECTS

Name of Project:	Update Individual Online Payment Site
Description of Project:	Create a more robust online payment system that leverages emails, creates taxpayer payment carts, along with adding logic to charge bulk (non-TPA) payers the $ 1.00 enhanced processing fee.
Benefit(s) of Project:	• Improve payment processing systems so taxpayers can pay multiple PINs at the same time. • Improve system design and communication.

Name of Project:	Electronic Feed of Open Item Bill Amounts
Description of Project:	Enhance cashiering system to electronically receive Clerk open-item billing information from MIS so cashiers do not have to manually enter bill amount.
Benefit(s) of Project:	• Reduce cashiering errors. • Eliminate manual entry.

Name of Project:	Collection Alternative – Payment Kiosks
Description of Project:	Seek vendor who can program ATM network to collect property tax payments in an effort to develop additional collection alternatives.
Benefit(s) of Project:	• Provides even more convenience for taxpayers to submit tax payments.

Name of Project:	Refund Check Tracking
Description of Project:	Create tracking system so taxpayers can go online and get refund status updates instead of phoning the call center, sending an e-mail or visiting the office.
Benefit(s) of Project:	• Taxpayers can know exactly what stage their application is in and when they can expect their check to arrive in the mail.

Name of Project:	Name Change File Upload to MIS via Web Site Form
Description of Project:	Add fillable form to web site, use identification verification service, to identify taxpayer, write name change file from web service for daily uploads. Requires legislation.
Benefit(s) of Project:	• Dramatically improves the ease by which a taxpayer or new homeowner can modify their existing name and address on file.

FY2014-FY2016 PROJECTS

Name of Project:	Redacted Payment Images Via the Web
Description of Project:	Cook County Treasurer's Office will create a system to automatically redact personal information from payment images and allow taxpayers to pay and order redacted check images via our web site.
Benefit(s) of Project:	• Eliminates need to have customer service and cashier staff handle image requests. • Reduce staff cost.

Name of Project:	Real-Time Third Party Payment System Enhancement
Description of Project:	Enhance the Real-Time TPA System (RTS) payment site which allows banks, mortgage companies and title companies to pay property taxes online to provide system users the most recent payment commitment information from other third party payers who have already committed to make a tax payment.
Benefit(s) of Project:	• Reduce duplicate payments and resulting refunds that would be required to be issued.

Name of Project:	Streamline Payments from Online Bill Payment Sites
Description of Project:	Create an electronic file of all online bill payments. Use a STOP/verification file to validate the PIN, amount, tax amount, tax year.
Benefit(s) of Project:	• Reduce volume of manual payments required to be researched. • Increases accuracy of payments that otherwise would be sent back to taxpayers for inaccurate or missing information.

Name of Project:	Sale In Error Refund Reduction Project
Description of Project:	Permanently fix scavenger sale issue PINs by addressing main reasons for SIEs and provide proactive plan to reduce/eliminate.
Benefit(s) of Project:	• Reduce the number of Sale-In-Error Refunds necessary for the Treasurer's Office to process.

FY2014-FY2016 PROJECTS

Name of Project:	Tax Buyer Email Electronic Receipts after Annual Sale
Description of Project:	Produce electronic receipts emailed to tax buyers instead of producing paper receipts.
Benefit(s) of Project:	• Eliminates the need for CCTO to print receipts and for tax buyers to physically pickup the receipts.

Name of Project:	Office Wide Bankruptcy Automatic Stay Compliance
Description of Project:	Design and implement a system to prevent unauthorized payments: person in bankruptcy or TPA can pay only current payments: prior payments can be paid only by trustee.
Benefit(s) of Project:	• Adhere to court requirements by preventing payments from non-trustees.

Name of Project:	Combine Taxpayer Correspondence Requests into Unified System
Description of Project:	Replace existing Correspondence Management Database, CRM e-Mail system and Tax Research Systems into an electronic, work-flow driven system that captures images and responses.
Benefit(s) of Project:	• Puts all requests made of the office into one system. • Ensures taxpayer requests are responded to or resolved in a timely manner.

Name of Project:	Annual Security Risk Assessment
Description of Project:	IT's systems, programs and infrastructure to undergo an annual risk assessment by a third party.
Benefit(s) of Project:	• Ensures latest security measures. • Potential risks are mitigated as identified.

Name of Project:	Mobile Application Development
Description of Project:	Develop mobile site/mobile application based on current regular CCTO Main web site.
Benefit(s) of Project:	• Using GPS technology, will allow users to see closest payment locations. • Access to information on our web site conforms to a smart phone or tablet.

Name of Project:	Server 2012
Description of Project:	Upgrade to Server 2012 to help virtualization, networking, storage, and cloud computing.
Benefit(s) of Project:	• Keep data stored on servers secure and accessible.

FY2014-FY2016 PROJECTS

Name of Project:	SQL 2012
Description of Project:	Upgrade to SQL 2012 to better manage and protect data.
Benefit(s) of Project:	• Keep data stored on servers secure and accessible according to data queries.

Name of Project:	D&O System Rewrite
Description of Project:	Rewrite the current D&O System in the latest .NET environment.
Benefit(s) of Project:	• Utilize workflow and imaging to aid in the proofing decision. • Add enhancements as required and identified by Refund Department.

Name of Project:	PIN Research - Enhancements
Description of Project:	PIN Research was re-launched in 2013, and there is even more functionality and data users would like to see within the application.

Benefit(s) of Project:	• Add the following:
	  • C of E type, status, reason
	  • 20-year history screen (complete with Tax Amount, AV, EAV, Tax Rate and Classification)
	  • Build-in functionality to print a duplicate tax bill, and track stats for the same process
	  • Expand 'Notes' function to include categories and attachments such as screen shots

Name of Project:	Data Dictionary
Description of Project:	Created dictionary/index of all data related to property taxes used by our systems.
Benefit(s) of Project:	• Beneficial in the creation/modification of systems going forward as it will be easier to identify what data we already have in a table or if we need to create a new data source.

FY2014-FY2016 PROJECTS

Name of Project:	Exchange 2013 Implementation
Description of Project:	Converting existing mail system to Exchange Server 2013.
Benefit(s) of Project:	• Improve performance and reliability. • Virtualized for improved value. • Enhance unified communications. • Improve redundancy and reliability.

Name of Project:	MIS Knowledge Transfer
Description of Project:	Document existing TR Run-A-Job jobs spreadsheet that MIS runs for the Treasurer's office for the various office activities.
Benefit(s) of Project:	• Provide information about the MIS programs and their functionality, in case the programs may need to be rewritten in another language. • Provide the overall CCTO business process flow that MIS programs are a part of so that this is better understood and can be improved.

Name of Project:	SharePoint 2010 Upgrade
Description of Project:	Upgrade existing SharePoint Infrastructure to SharePoint 2010.
Benefit(s) of Project:	• Improve search capabilities. • Improve indexing capabilities. • Improve performance. • Improve reliability. • Virtualize for improved value.

Name of Project:	Hyper-V Server Virtualization and Consolidation
Description of Project:	Convert physical servers to clustered Hyper-V virtualized servers.
Benefit(s) of Project:	• Reduced number of physical servers. • Hardware Independence. • Improved resource utilization.

Section F

FY2013 PROJECTS

FY2013 PROJECTS

Name of Project:	Reporting Systems (JDE and Refunds Reports)
Description of Project:	Expand reporting functionality for users to create and run reports from data contained within JDE and Refunds.
Benefit(s) of Project:	• Allowed certain users with requisite access the ability to run reports without IT involvement.

Name of Project:	Redesign Treasurer's Intranet Site
Description of Project:	Update and redesign internal portal site utilized by employees within the office.
Benefit(s) of Project:	• Improved accessibility to most commonly used internal applications. • Created SharePoint site to hold user manuals, templates and forms. • Updated to latest version .NET for increased reliability.

Name of Project:	Internal Application Rewrite/Upgrade
Description of Project:	Updating all internal applications (programs) to latest .NET environment. Also involves stabilizing the SQL data components to latest SQL 2008. Over 25 internal applications were included in the project.
Benefit(s) of Project:	• All internal applications have same look and feel. • Internal application accessible through Intranet site. • Programming code stabilized and saved in one central development location.

Name of Project:	Property Tax Portal (Phase 2)
Description of Project:	Expand functionality and access to information and data on the consolidated Cook County Property Tax Portal.

Benefit(s) of Project:	• Provided easy access to geographical information (GIS).
	• Integrated software in compliance with the Americans with Disabilities Act.
	• Provided a 'Google'-like search function.
	• Added a suggestion box to capture comments and ideas from users.
	• Added information such as:
	  ○ 4-year assessed value history
	  ○ Property class code and description
	  ○ Redeemed or forfeited indicators
	  ○ Exempt or Divided PIN identification

FY2013 PROJECTS

Name of Project:	Third-Party Agent (TPA) System Rewrite and Creation of TPA Administrative Site
Description of Project:	Updated the TPA System to .NET and introduced a number of enhancements for bulk commercial users like banks, mortgage and title companies to commit and pay on PINs. Also created a brand-new TPA Administrative Site to internally manage the data linked to the TPA site.
Benefit(s) of Project:	• Updated the display of the TPA System so it has the same look and feel as CCTO's other sites. • Separated functions for uploading a file of PINs and manually loading a single PIN. • Streamlined Account Management functions. • Addition of navigation controls and functions, such as "Forgot My Password" function, calendar displays and automatic tax year entry.

Name of Project:	Online Penalty Amounts on Payment Status
Description of Project:	Update the CCTO web site to better display for users the amount of penalty in addition to tax due. Will reduce calls/emails requesting penalty amounts.
Benefit(s) of Project:	• Improved presentation and functionality on CCTO web site.

Name of Project:	STOPS Enhancement - Prior Year Online Payment
Description of Project:	Prevents taxpayers from paying current year's taxes when prior year is open. Reduces transfers and possible sale-in-errors.
Benefit(s) of Project:	• Reduced transfers and possible sale-in-errors.

Name of Project:	Web Bill Ordering Redesign
Description of Project:	Update functionality for users wishing to order a duplicate bill from CCTO web site. Will reduce calls/emails requesting dup bill.
Benefit(s) of Project:	• Reduced calls/emails requesting duplicate bill. • Improved presentation and functionality on CCTO web site.

FY2013 PROJECTS

Name of Project:	Intelligent Mail Bar Code
Description of Project:	Update tax bill coupon barcode as required by the US Postal Service to receive lowest automation rates.
Benefit(s) of Project:	• Received lowest automation rates and stay compliant with US Postal Service regulations.

Name of Project:	New Informational Brochures
Description of Project:	Treasurer's Office produced new informational brochures in print and online to provide important property tax information to taxpayers. Brochure subjects are Property Tax Payment Guide, Saving Your Money, Read Your Bill: Tracking Your Tax Dollars, and New Homeowner Guide.
Benefit(s) of Project:	• Subjects of brochures targeted to address the questions most frequently asked by property owners.

Name of Project:	Tax Bill Data - First Installment Bills Contain Debt Disclosure Ordinance (DDO) Information
Description of Project:	Included DDO figures on each First Installment property tax bill instead of the usual message in the body of the bill.
Benefit(s) of Project:	• Provided useful information directly to taxpayers by including on the body of the property tax bill.

Name of Project:	Tax Bill Redesign - Second Installment Tax Bills
Description of Project:	Beginning with the 2012 Second Installment Property Tax Bills, bills are in 8 ½ X 14 size.
Benefit(s) of Project:	• Provided more organized display of data. • Important messages consolidated in one area. • Costs remain the same to mail.

Name of Project:	Implemented Sunset Exemption
Description of Project:	Included the new Sunset Exemption within internal systems, including the Electronic Tax Bill Testing Tool.
Benefit(s) of Project:	• Provided tools to answer taxpayer's questions regarding the new exemption. • Ensured that 2012 Second Installment Property Tax Bills contain the proper message and amounts.

FY2013 PROJECTS

Name of Project:	Electronic Property Tax Appeal Board (PTAB) File Upload
Description of Project:	Received electronic data file from PTAB and load automatically into MIS Mainframe Database.
Benefit(s) of Project:	• Eliminated manual data entry. • Eliminated possible data entry errors.

Name of Project:	Redesign/Enhance Internal PIN Research System
Description of Project:	Updated internal PIN Research to .NET and add enhancements to increase functionality. This system combines PIN-level data into one program so that a simple search results in comprehensive information for each of the 1.8 million parcels in Cook County.
Benefit(s) of Project:	• Stabilized programming code to .NET. • Improved functionality and navigation to return results faster. • Created a PIN Summary screen that provides a comprehensive 20-year snap shot, with the ability to drill-down to any year desired.

Name of Project:	Document Imaging and Management System for Legal
Description of Project:	System allowed Legal Department to store, search and retrieve electronic image files of applicable documents instead of keeping paper copies of everything.
Benefit(s) of Project:	• Save time locating, using and updating documents vital for business research, legal research, and litigation support.

Name of Project:	IT Security Risk Assessment
Description of Project:	The IT Security Risk Assessment was conducted in two phases: an external vulnerability scan and an internal vulnerability scan. • The external included an examination and monitoring of the CCTO main web site, servers, all switches and routers, and production applications including our databases. • The internal vulnerability scan included a system security assessment that identifies known vulnerabilities, such as backdoors, security patch levels, file permissions, registry permissions, the operating systems and web server configurations. It also included database vulnerability testing and application vulnerability testing.
Benefit(s) of Project:	• Identified known vulnerabilities. • Identified potential security weaknesses in application design and implementation. • Identified Internal Network vulnerabilities. • Remediated items as necessary.

FY2013 PROJECTS

Name of Project:	Electronic Reconciliation of Collections
Description of Project:	Created a daily collection reconciliation report that consolidates figures from a variety of sources.
Benefit(s) of Project:	• Eliminated the manual process of seeking data and entering on a spreadsheet to reconcile figures. • Implementation resulted in a reduction of staff within the Finance Department.

Name of Project:	POS Enhancements
Description of Project:	Working with bank branch vendor Chase Bank to introduce enhancements including a 7-day-a-week STOPS file so that duplicate and overpayments are stopped daily.
Benefit(s) of Project:	• Decreased the number of refunds required to processed by CCTO. • Improved bank branch payment process for taxpayers.

Name of Project:	Transitioned Vault Functions to Operations Department
Description of Project:	Vault functions assigned to the Operations Department.
Benefit(s) of Project:	• Trained Operations employees to carry out duties for greater efficiency.

Name of Project:	Implementation of the Commercial Payor Enhanced Payment Processing Fee
Description of Project:	Pursuant to Ordinance 13-0-12, implemented the Enhanced Payment Processing Fee collected from commercial payers such as banks or mortgage companies.
Benefit(s) of Project:	• Allowed for additional funding source of automation efforts, especially as they pertain to improvements and enhancements to bulk payment processing systems.

Name of Project:	Automated Transmission Process
Description of Project:	Analysis of automated controls policy and review of transmissions process.
Benefit(s) of Project:	• Streamlined a batch process and eliminated a manual intervention.

Name of Project:	Conversion - Special Assessment Database System
Description of Project:	Converted SA to .NET from its current unsupported database.
Benefit(s) of Project:	• Updated to latest supported technology. • Improved the process by implementing enhancements.

FY2013 PROJECTS

Name of Project:	Conversion - Taxing Agency Extranet (TAE Web Site)
Description of Project:	Updated site from current PHP language to .NET and add enhancements.
Benefit(s) of Project:	• Improved customer service capabilities that CCTO provides to taxing agencies. • Improved reporting capabilities for taxing agencies as well as CCTO users. • Reduction in staff time spent on taxing agency inquiries.

Name of Project:	Conversion and Enhancement of Bankruptcy Database System
Description of Project:	Converted Bankruptcy to .NET from its current database and add enhancements.
Benefit(s) of Project:	• Improved the internal management of bankruptcy cases. • Easier flagging of systems when bankruptcies are filed and dismissed.

Name of Project:	Internet Information Services Upgrade
Description of Project:	Upgraded Internet Information Services to IIS 7.5 on Web Servers internally and at Server Central.
Benefit(s) of Project:	• Improved performance and reliability.

Name of Project:	Upgrade of Content Management System (CMS)
Description of Project:	CMS allows for changes and additions of text on the CCTO Main web site to be made without a programmer modifying code.
Benefit(s) of Project:	• Quicker updates to the CCTO Main site. • Added the ability to do a global search of a text string.

Section G

AUTOMATION HIGHLIGHTS

AUTOMATION HIGHLIGHTS – PIN RESEARCH (INTERNAL PORTAL)

The PIN Research System is the centerpiece of the Cook County Treasurer's Office. The internal system centralizes various forms of crucial data that otherwise are accessible only via cumbersome stand-alone modules. It underwent a major overhaul in 2013 and the result is that even more data is available electronically to internal users.

By entering a PIN, an employee has access to 20 years of PIN data within one single system. PIN Research eliminates the need for an employee to access up to 14 different programs. The data with the system includes:

- Entire PIN Summary, including mailing address, property address, exemption data, payment overview and photo of the parcel.
- Detailed payment data, which includes the amount paid, date paid, and method of payment.
- All scanned images, including payment coupons and checks, post penalty envelope images (used to verify late-payment according to USPS postmark), Name/Address change applications, and Returned Certified Mail images.
- Refund history.
- STOPS notification (to prevent duplicate payment on a previously paid PIN).
- History of correspondence, sent from taxpayer and sent to taxpayer.

AUTOMATION HIGHLIGHTS – PIN RESEARCH

PIN Research (Property Summary)

Property Summary | PIN Summary | Request a Tax Bill | Image Searches | Advanced Searches | Table Searches | PIN Lookup

PIN: 01 - 01 - - - 0000 Search Reset

Search results for PIN 01-01-100-075-0000 (ALL TAX YEARS SHOWN)

DAVID 22 ST BARRINGTON IL 60010

PIN Summary

2012 Current Tax (Balance Due)
2011 Current Tax
2010 Current Tax
2009 Current Tax
2008 Current Tax
2007 Current Tax
2006 Current Tax
2005 Current Tax
2004 Current Tax
2003 Current Tax
2002 Current Tax
2001 Current Tax (Overpayment)
2000 Current Tax
1999 Current Tax
1998 Current Tax
1997 Current Tax (Balance Due)
1996 Current Tax (Balance Due)
1995 Current Tax
1994 Current Tax (Overpayment)
1993 Current Tax

Image Searches

Coupon and Check Images
- Tax Year 2012 2
- Tax Year 2011 4
- Tax Year 2010 4
- Tax Year 2009 4
- Tax Year 2008 4
- Tax Year 2007 4
- Tax Year 2006 4
- Tax Year 2005 4
- Tax Year 2004 2
- Tax Year 2003 4
- Tax Year 2002 6
- Tax Year 2000 2

Post Penalty Envelope Images
No records have been found.

Name Change Images
No records have been found.

Returned Certified Mail Images
No records have been found.

Image Archive

Advanced Searches

Correspondence Letters	0
STOPS Letters	0
Duplicate and Overpayment Refunds	0
Sold and Forfeited Tax Status	0
Tax Research Cases	1
Notes	11

Cook County GIS Map Viewer
Cook County Property Tax Portal

AUTOMATION HIGHLIGHTS – PIN RESEARCH

CCTNET\byrnesd

Calendar Links Document Center Reporting Services

Cook County Treasurer's Office
CHICAGO, ILLINOIS

COOK COUNTY TREASURER
Maria Pappas

Operations Collections Refunds Tax Sale Information Technology Finance Legal Human Resources Administration

PIN Research (PIN Summary)

Property Summary | PIN Summary | Request a Tax Bill | Image Searches | Advanced Searches | Table Searches | PIN Lookup

PIN: 17 - 16 - [ ] - [ ] - [ ] Search Reset

Search results for PIN 17-16· and Tax Year 2012

Select from the available tax years: 2012 Current Tax

Tax Year:	2012
Tax Type:	Current Tax (00)
Tax Status:	Taxable Parcel
Volume:	511
Classification:	5-91

Original Tax Amount

First Installment:	$13,368,813.89
Second Installment:	$11,336,758.00
Total Original Tax Amount:	$24,705,571.89

	First Installment	Second Installment
Tax Amount:	$0.00	$0.00
Penalty:	$0.00	$0.00
Cost:	$0.00	$0.00
Amount Due:	$0.00	$0.00

BALANCE DUE NOW: $0.00

TPA Committed Message:
No active commitment.

Mailing Address:
[redacted]
CHICAGO, IL 60606-6437

Property Address:
233 S WACKER DR
CHICAGO, IL 60606-7147

Tax Year:
Assessed Valuation:
Equalized Valuation:
Total Tax Amount:
Tax Rate:
Tax Code:
Exemptions
Homeowner:
Senior Citizen:
Senior Citizen Freeze:

Transaction History

PMT	Payment Date	Tax Amount	Penalty	Cost	Total	Serial Number	Payment Source	Tax Type

AUTOMATION HIGHLIGHTS – PIN RESEARCH

Search results for PIN 01-01 **and Tax Year 2011** Select from the available tax years: 2011 Current Tax

Tax Year:	2011
Tax Type:	Current Tax (00)
Tax Status:	Taxable Parcel
Volume:	001
Classification:	2-05

Original Tax Amount

First Installment:	$3,450.31
Second Installment:	$3,676.96
Total Original Tax Amount:	$7,127.27

	First Installment	Second Installment
Tax Amount:	$0.00	$0.00
Penalty:	$0.00	$0.00
Cost:	$0.00	$0.00
Amount Due:	$0.00	$0.00

BALANCE DUE NOW: $0.00

TPA Committed Message:
No active commitment.

Mailing Address:

BARRINGTON, IL 60010-4207

Property Address:

BARRINGTON, IL 60010-4207

Tax Year:	**2011**	**2010**
Assessed Valuation:	40,618	40,618
Equalized Valuation:	114,660	114,039
Total Tax Amount:	$7,127.27	$6,273.29
Tax Rate:	6.216	5.501
Tax Code:	10021	10021
Exemptions		
Homeowner:	$372.96	$1,100.20
Senior Citizen:	$0.00	$0.00
Senior Citizen Freeze:	$0.00	$0.00

Transaction History

PMT	Payment Date
P1	05/31/2012
P2	09/19/2012

Coupon and Check Im

Type	Image Sca
Check	05/31/201
Coupon	05/31/201
Check	09/19/201
Coupon	09/19/201

PIN Research - Windows Internet Explorer

AlternaTIFF

BARRINGTON, IL DATE 5/30/12

PAY TO THE ORDER OF Cook County Treasurer $ 3605.56

Three Thousand Six Hundred Five and 56/100 DOLLARS

HARRIS. BMO Harris Bank N.A.

MEMO PIN* 01-01-

PAYMENT COUPON $ 3,450.31

AUTOMATION HIGHLIGHTS – PIN RESEARCH

AUTOMATION HIGHLIGHTS – WEB SITE www.cookcountytreasurer.com

The state-of-the-art web site provides taxpayers access to a wealth of information, including:

- Pay online
- Check payment status
- Order duplicate tax bill
- Search for refunds
- Access frequently used forms
- Download informational brochures in English and 23 other languages:
  - Albanian
  - Arabic
  - Assyrian
  - Bulgarian
  - Chinese
  - Croatian
  - Czech
  - German
  - Greek
  - Hindi
  - Italian
  - Japanese
  - Korean
  - Lithuanian
  - Polish
  - Romanian
  - Russian
  - Serbian
  - Slovakian
  - Spanish
  - Thai
  - Ukrainian
  - Urdu

Since 2006, the brochures have been downloaded over 460,000 times.

NOTE: In FY2013, the Treasurer's Office updated the informational brochures and digital online versions.

AUTOMATION HIGHLIGHTS – WEB SITE www.cookcountytreasurer.com

Important Dates

After August 26, 2013, taxpayers who would like information concerning whether their 2011 property taxes were sold at the tax sale and information on how to redeem their taxes must contact the Cook County Clerk's Office at www.cookcountyclerk.com or 312.603.5656. The Clerk's Office is located at: 118 North Clark Street, Room 434, Chicago, IL 60602.

The due date for the Tax Year 2012 First Installment was Friday, March 1, 2013.

The due date for the Tax Year 2012 Second Installment was Thursday, August 1, 2013.

You may pay current Tax Year 2012 at any of the more than 400 Chase Bank locations, by mail or online.

Pamphlets

Listed below are pamphlets in 24 different languages from the Cook County Treasurer's Office which contain useful information for taxpayers.

English	中文	Български	Українська мова	Italiano	
Español	Русский язык	Hrvatski	عربى	Lietuviškai	日本語
Polski	Deutsch	Română	Česky	Slovensky	ไทย
한국어	Shqip	Srpski	Ελληνικά	اردو	हिन्दी

Forbes Interview with Maria Pappas

Click here to read a recent Forbes Magazine interview with Cook County Treasurer Maria Pappas regarding local debt.

Pappas: Tax Bills Allow Homeowners to Track Government Spending

Click here for informational video regarding the new tax bill information.

Property owners can now see the financial state of their various local governments that tax them right on their first installment property tax bill, Cook County Treasurer Maria Pappas announced.

On each individual tax bill homeowners will find how much their local governments are in debt, where their taxes are going, how much their local governments spend, and pension obligations both funded and unfunded.

Pappas encourages paying online at cookcountytreasurer.com. Property owners can also pay at more than 400 Chase Bank locations in Chicagoland and at some 200 participating community banks.

AUTOMATION HIGHLIGHTS – WEB SITE www.cookcountytreasurer.com

In 2011, a list of outstanding or uncashed checks issued by the Treasurer's Office was added to the web site.

Taxpayers can search by PIN or by Payee Name to locate an outstanding check and request a reissue.

AUTOMATION HIGHLIGHTS – WEB SITE www.cookcountytreasurer.com

Since 2004, over 36 million visitors have navigated to our web site at www.cookcountytreasurer.com.

Fiscal Year	Quantity
2013*	3,517,692
2012	4,367,537
2011	4,081,384
2010	3,776,292
2009	3,390,660
2008	3,412,301
2007	4,832,303
2006	3,678,393
2005	3,904,819
2004	2,738,366
Total	**37,699,747**

*Through September 30, 2013.

STAT FACT: CRM E-Mails

Taxpayers access the Treasurer's Office email system by using the form located at www.cookcountytreasurer.com.

In August 2010, the site was updated to display answers to frequently asked questions. Automatic responses are generated even before a taxpayer enters a question. These filtering features continue to reduce the number of incoming e-mails.

Calendar Year	Quantity
2013*	3,946
2012	6,686
2011	7,471
2010	9,658
2009	14,951
2008	16,093
2007	13,145
2006	11,681
2005	13,706
2004	15,430
2003 (Began May 2003)	7,681
Total	**120,448**

*Through September 30, 2013.

STAT FACT: Duplicate Property Tax Bills Requested Online

On November 10, 2009, the web site was updated to enable taxpayers to request a duplicate copy of their property tax bill. Taxpayers will be mailed a copy of their bill to any address they provide in the online form.

Thus far, taxpayers have ordered nearly 70,000 duplicate bills from the web.

Calendar Year	Quantity
2013*	17,448
2012	18,496
2011	15,476
2010	15,173
2009	3,184
Total	**69,777**

*Through September 30, 2013.

AUTOMATION HIGHLIGHTS – WEB SITE www.cookcountytreasurer.com

In FY2013, the web site has been visited over 3.5 million times. Comprehensive statistics appear below.

General Statistics	December	January	February	March	April	May	June	July	August	September	October*	YTD
Number of Visits	233,608	340,470	478,631	406,375	344,397	297,391	295,481	532,146	337,334	251,859	66,188	3,583,880
Average Visit Length (Minutes)	9.63	9.48	8.40	7.42	7.50	3.76	3.96	5.45	4.52	4.19	4.13	5.70
Visitors that visited more than once	31,598	43,161	58,509	53,917	47,536	84,695	38,018	137,483	90,524	69,094	29,076	683,611
First time visitors	138,973	214,861	312,449	251,764	205,597	62,438	29,116	288,292	84,041	131,180	37,112	1,755,823
Visited Pages	**December**	**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October***	**YTD**
Payment Status Results	106,005	143,579	225,697	185,428	156,330	143,516	143,266	319,948	189,694	132,744	65,109	1,811,316
Payment Status Search	129,199	178,574	258,286	208,646	179,593	210,814	199,210	371,617	222,267	157,598	78,478	2,194,282
Payment Status Results Printout	51	89	87	76	91	45	37	52	40	18	12	598
Locate Your PIN	5,782	7,889	9,307	8,195	8,159	5,033	4,874	8,034	5,276	4,437	2,394	69,380
Scavenger Tax Sale	1,177	1,395	1,237	1,162	1,208	1,118	1,432	1,469	1,315	1,144	500	13,157
Refund Search	4,845	6,892	6,048	4,933	4,479	3,370	3,492	7,048	5,230	4,429	1,986	52,752
Payment Index Page	8,875	13,898	18,593	14,928	12,455	431	0	0	0	0	0	69,180
Name/Address Change	5,120	8,374	13,742	7,721	5,931	5,284	6,080	17,446	7,825	5,507	2,452	85,482
Contact Us Form	714	728	847	703	558	472	506	1,115	765	505	231	7,144
Contact Us Information	3,093	4,207	5,117	3,906	3,229	3,836	4,239	8,905	5,113	3,369	1,705	46,719
Get Copy of Bill	5,169	9,397	11,772	8,556	7,479	3,284	4,450	12,513	5,698	4,981	2,763	76,062
If Taxes Were Sold	2,171	2,546	2,185	2,012	1,922	1,479	1,323	1,773	1,833	1,673	816	19,733
Name/Address Change Application	2,789	4,934	8,694	4,514	3,371	5,203	6,080	17,446	7,825	5,507	2,655	69,018
Annual Tax Sale Information	1,169	1,547	1,246	1,166	1,204	1,253	200	114	702	888	396	9,885
Tax Bill Schedule	2,723	6,978	2,059	1,792	1,743	2,075	4,473	2,116	1,130	1,140	683	26,912
Homeowner Exemption Information	3,411	7,278	6,427	4,461	3,491	1,985	2,230	5,615	2,421	1,979	988	40,286
Apply for Refund Information	1,185	1,563	1,388	1,177	1,040	771	847	2,438	1,475	1,197	501	13,582
Research A Topic	2,621	3,830	3,180	2,606	2,258	1,375	1,529	10,344	3,660	2,216	1,086	34,705
News Article View	5,320	4,691	3,778	4,745	4,365	555	439	588	360	388	178	25,407
TPA Home Site	76	61	184	32	32	1	2	0	0	2	0	390
Community Bank Home (Teller View)	27	72	577	146	46	145	167	581	219	143	52	2,175
Tax Sale List	25	29	22	11	12	0	867	1,262	854	24	10	3,116
Exemption Results	4,289	9,939	13,254	8,139	6,950	6,410	6,870	11,428	5,372	4,841	2,349	79,841
Sold Taxes	3	15	8	2	3	0	0	0	0	0	0	31
PIN Summary	118,251	161,451	248,269	202,862	170,113	155,264	158,112	347,134	205,359	143,034	70,066	1,979,915
Payment By Electronic Check	4,566	6,696	51,443	21,533	8,420	6,474	5,851	73,110	22,948	8,373	3,307	212,721
Payment By Credit Card	1	299	4,424	848	3	0	0	7,168	1,108	0	0	13,851
	December	**January**	**February**	**March**	**April**	**May**	**June**	**July**	**August**	**September**	**October ***	**YTD**
Completed Refunds Searches	5,348	6,659	6,199	5,011	7,446	6,441	3,342	7,537	5,419	6,049	1,776	61,227
Completed Uncashed Check Searches	268	462	412	360	327	247	248	305	272	283	129	3313

*Through October 15, 2013.

AUTOMATION HIGHLIGHTS – DEBT DISCLOSURE ORDINANCE

The Taxing District Debt Disclosure Ordinance approved by the County Board of Commissioners on September 1, 2009 provides extraordinary transparency in government.

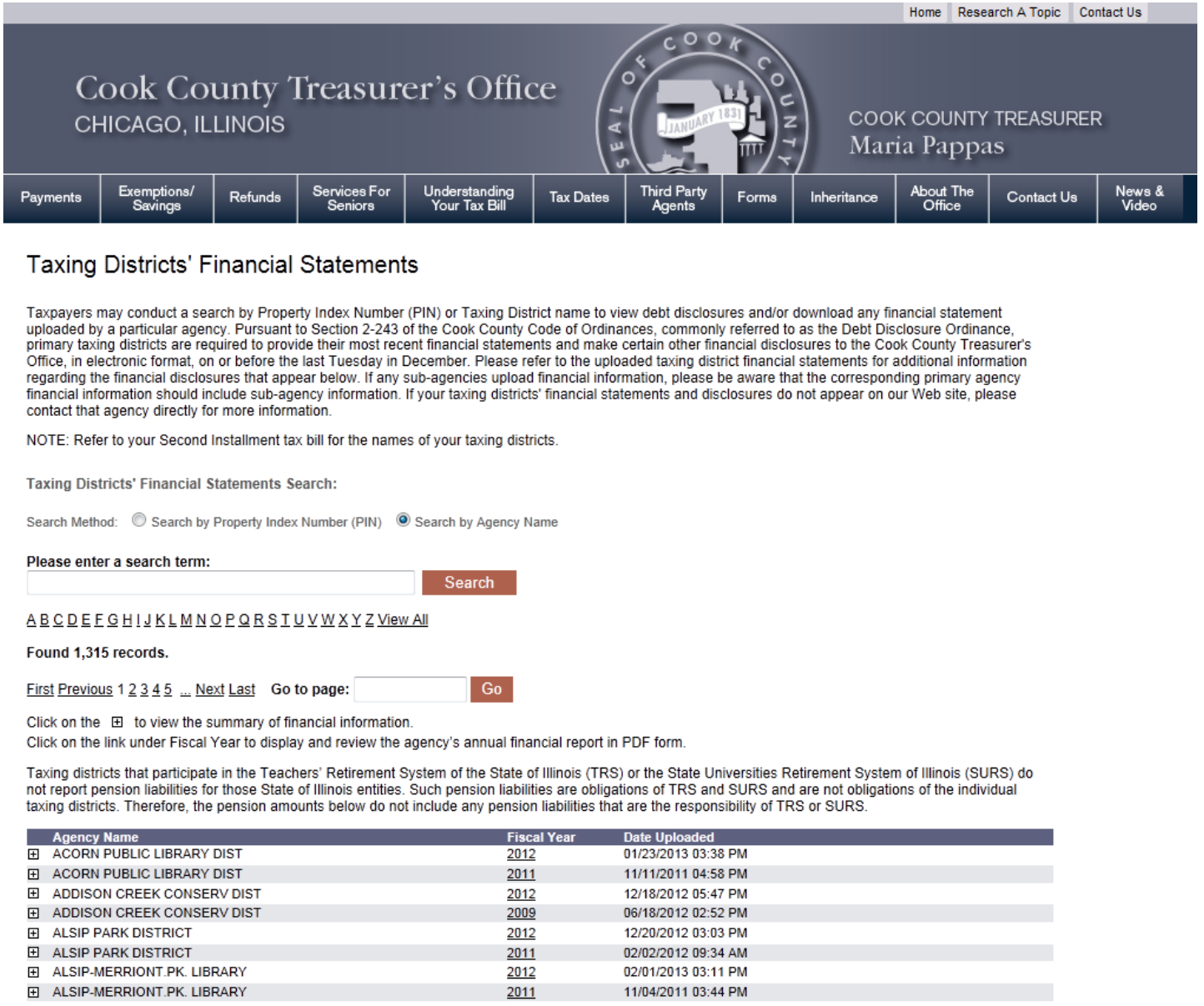
The ordinance requires taxing districts to submit audited financial statements from their most recent audit that includes total debts and liabilities, total of gross tax levy, gross operating budget revenue and pension information such as the funded and unfunded amounts.

This ordinance and its amendments:

- Created a single electronic repository which allows taxpayers to electronically access the financial information they need to make informed decisions about the taxing districts they support.
- Mandated the Treasurer's Office to house and maintain the electronic infrastructure where each taxing district uploads its information and makes that information electronically available to taxpayers.

In 2012, the Treasurer’s Office created a virtual online tax bill that allows taxpayers to view the financial information to their associated tax districts based on a PIN.

AUTOMATION HIGHLIGHTS – DEBT DISCLOSURE ORDINANCE



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Cook County Treasurer's Office
CHICAGO, ILLINOIS

COOK COUNTY TREASURER
Maria Pappas

Payments | Exemptions/ Savings | Refunds | Services For Seniors | Understanding Your Tax Bill | Tax Dates | Third Party Agents | Forms | Inheritance | About The Office | Contact Us | News & Video

Taxing Districts' Financial Statements

Taxpayers may conduct a search by Property Index Number (PIN) or Taxing District name to view debt disclosures and/or download any financial statement uploaded by a particular agency. Pursuant to Section 2-243 of the Cook County Code of Ordinances, commonly referred to as the Debt Disclosure Ordinance, primary taxing districts are required to provide their most recent financial statements and make certain other financial disclosures to the Cook County Treasurer's Office, in electronic format, on or before the last Tuesday in December. Please refer to the uploaded taxing district financial statements for additional information regarding the financial disclosures that appear below. If any sub-agencies upload financial information, please be aware that the corresponding primary agency financial information should include sub-agency information. If your taxing districts' financial statements and disclosures do not appear on our Web site, please contact that agency directly for more information.

NOTE: Refer to your Second Installment tax bill for the names of your taxing districts.

Taxing Districts' Financial Statements Search:

Search Method: ○ Search by Property Index Number (PIN) ◉ Search by Agency Name

Please enter a search term:

Search

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z View All

Found 1,315 records.

First Previous 1 2 3 4 5 ... Next Last **Go to page:** Go

Click on the ⊞ to view the summary of financial information.
Click on the link under Fiscal Year to display and review the agency's annual financial report in PDF form.

Taxing districts that participate in the Teachers' Retirement System of the State of Illinois (TRS) or the State Universities Retirement System of Illinois (SURS) do not report pension liabilities for those State of Illinois entities. Such pension liabilities are obligations of TRS and SURS and are not obligations of the individual taxing districts. Therefore, the pension amounts below do not include any pension liabilities that are the responsibility of TRS or SURS.

	Agency Name	Fiscal Year	Date Uploaded
⊞	ACORN PUBLIC LIBRARY DIST	2012	01/23/2013 03:38 PM
⊞	ACORN PUBLIC LIBRARY DIST	2011	11/11/2011 04:58 PM
⊞	ADDISON CREEK CONSERV DIST	2012	12/18/2012 05:47 PM
⊞	ADDISON CREEK CONSERV DIST	2009	06/18/2012 02:52 PM
⊞	ALSIP PARK DISTRICT	2012	12/20/2012 03:03 PM
⊞	ALSIP PARK DISTRICT	2011	02/02/2012 09:34 AM
⊞	ALSIP-MERRIONT.PK. LIBRARY	2012	02/01/2013 03:11 PM
⊞	ALSIP-MERRIONT.PK. LIBRARY	2011	11/04/2011 03:44 PM

AUTOMATION HIGHLIGHTS – DEBT DISCLOSURE ORDINANCE

Taxing districts that participate in the Teachers' Retirement System of the State of Illinois (TRS) or the State Universities Retirement System of Illinois (SURS) do not report pension liabilities for those State of Illinois entities. Such pension liabilities are obligations of TRS and SURS and are not obligations of the individual taxing districts. Therefore, the pension amounts below do not include any pension liabilities that are the responsibility of TRS or SURS.

TOTAL TAXES DUE IN 2012

$ 7,544.82

2012 Property Tax Bill

Property Index Number (PIN)	Volume	Code	Tax Year	Payable In	Township	Classification
	001	10021	2012	2013	BARRINGTON	2-05

Please click this LINK for Payment Status.

LATE PENALTY IS 1.5% PER MONTH, BY STATE LAW

TAXING DISTRICT BREAKDOWN

Taxing District	2012 Tax	2012 Rate	2012 %	Pension	2011 Tax
MISCELLANEOUS TAXES					
⊞ Northwest Mosquito Abatement	11.77	0.011	0.16%		11.47
⊞ Barrington Public Library	238.52	0.223	3.16%	21.39	223.59
⊞ Barrington Park District	820.37	0.767	10.87%	37.43	771.66
Miscellaneous Taxes Total	**1,070.66**	**1.001**	**14.19%**		**1,006.72**
SCHOOL TAXES					
Lake County Tax Objection-D220	145.46	0.136	1.93%		100.90
⊞ Community Unit School District 220	4,590.64	4.292	60.84%	151.88	4,343.32
⊞ Harper Community College Dist 512	398.95	0.373	5.29%		382.96
School Taxes Total	**5,135.05**	**4.801**	**68.06%**		**4,827.18**
MUNICIPALITY/TOWNSHIP TAXES					
⊞ Village of Barrington	672.77	0.629	8.92%	218.19	638.66
Road & Bridge Barrington	0.00	0.000	0.00%		0.00
General Assistance Barrington	1.07	0.001	0.01%		0.00
⊞ Town Barrington	29.95	0.028	0.40%		29.81
Municipality/Township Taxes Total	**703.79**	**0.658**	**9.33%**		**668.47**
COOK COUNTY TAXES					
⊞ Cook County Forest Preserve District	67.38	0.063	0.89%	2.13	66.50
Consolidated Elections	0.00	0.000	0.00%		28.67
⊞ County of Cook	306.97	0.287	4.07%	115.51	255.70
Cook County Public Safety	193.59	0.181	2.57%		184.60
Cook County Health Facilities	67.38	0.063	0.89%		89.43
Cook County Taxes Total	**635.32**	**0.594**	**8.42%**		**624.90**
(Do not pay these totals)	**7,544.82**	**7.054**	**100.00%**		**7,127.27**

TAX CALCULATOR

First Installment	3,920.00
Second Installment	+ 3,624.82
Total 2012 Tax (Payable In 2013)	**= 7,544.82**

PROPERTY LOCATION

AUTOMATION HIGHLIGHTS – DEBT DISCLOSURE ORDINANCE

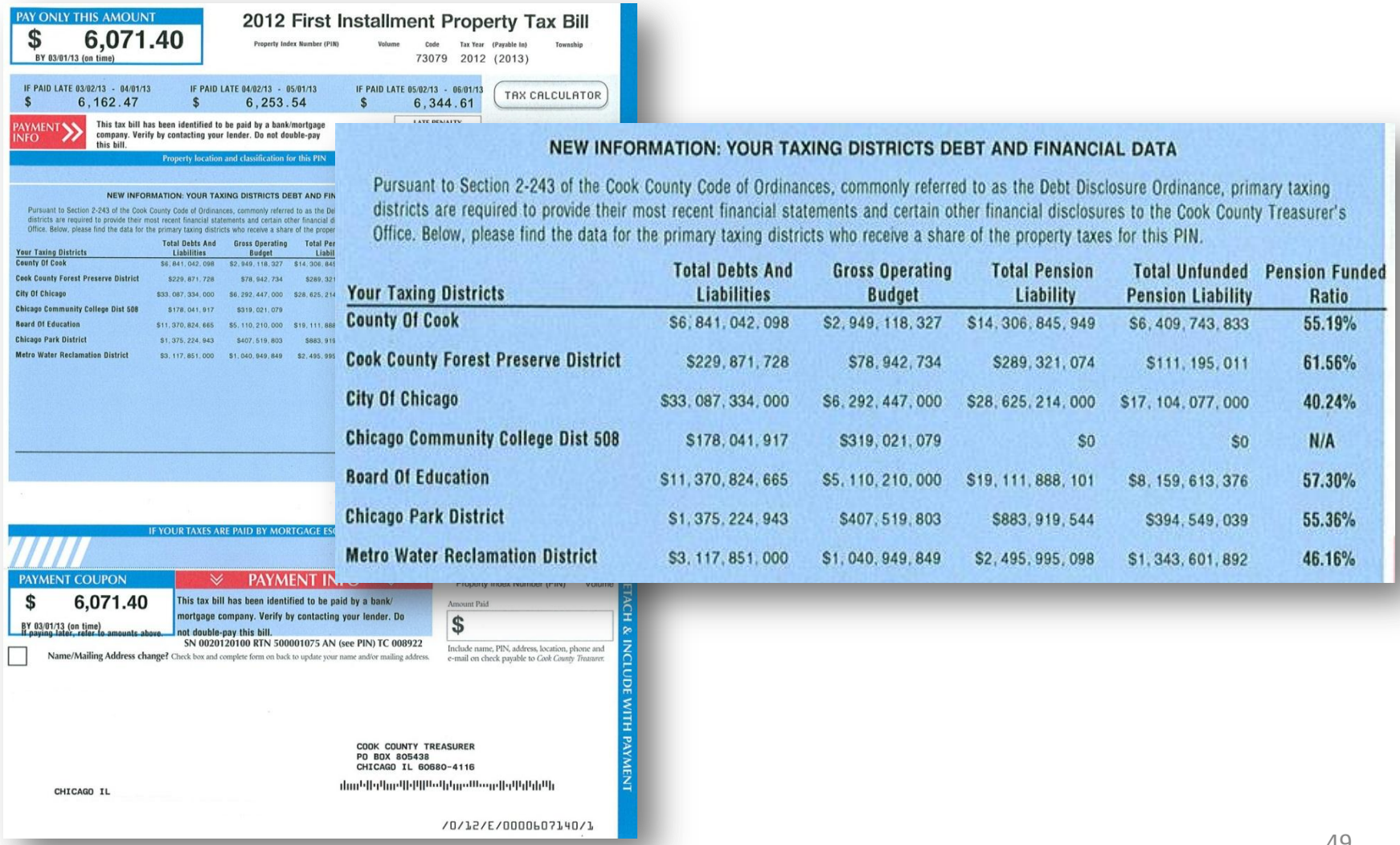
In July 2012, the Treasurer's Office and the Office of the President presented the taxing agency debt and financial information in the *Chicago Tribune*, *Sun-Times*, and *Daily Herald*. A sample of the listing which appears in the newspapers appears below.

MUNICIPALITIES

VILLAGE BELLWOOD	**FINANCIAL DATA:**						
	Gross Operating Budget	Total Debts and Liabilities	Total Pension Liability	Total Unfunded Pension Liability	% Funded	Investment Rate of Return	Annual Rate of Salary Increases
	$37,350,121	$95,761,097	$78,069,358	$27,888,750	64.28%	7.25%	5.00%
	AGENCY TAX DATA:						
	2010 – $22,341,290	**2009 –** $20,911,246	**2008 –** $19,065,588	**2007 –** $16,429,359	**2006 –** $15,268,147		
	2005 – $13,673,775	**2004 –** $12,607,026	**2003 –** $11,608,096	**2002 –** $9,650,616	**2001 –** $9,778,798		
	PERCENTAGE CHANGE OVER 10-YEAR PERIOD: 128.47%						
VILLAGE OF ALSIP	**FINANCIAL DATA:**						
	Gross Operating Budget	Total Debts and Liabilities	Total Pension Liability	Total Unfunded Pension Liability	% Funded	Investment Rate of Return	Annual Rate of Salary Increases
	$15,726,835	$21,930,550	$73,703,981	$38,721,467	47.46%	7.00%	5.50%
	AGENCY TAX DATA:						
	2010 – $9,051,984	**2009 –** $8,445,036	**2008 –** $7,836,561	**2007 –** $7,323,433	**2006 –** $6,805,606		
	2005 – $6,567,602	**2004 –** $6,381,837	**2003 –** $6,438,823	**2002 –** $5,883,643	**2001 –** $5,424,825		
	PERCENTAGE CHANGE OVER 10-YEAR PERIOD: 66.86%						
VILLAGE OF BARRINGTON	**FINANCIAL DATA:**						
	Gross Operating Budget	Total Debts and Liabilities	Total Pension Liability	Total Unfunded Pension Liability	% Funded	Investment Rate of Return	Annual Rate of Salary Increases
	$24,641,274	$36,527,999	$36,913,430	$14,770,257	59.99%	7.50%	5.50%
	AGENCY TAX DATA:						
	2010 – $2,603,804	**2009 –** $2,930,967	**2008 –** $2,708,425	**2007 –** $2,652,504	**2006 –** $2,459,542		
	2005 – $2,112,183	**2004 –** $2,111,364	**2003 –** $1,815,164	**2002 –** $1,701,520	**2001 –** $1,505,066		
	PERCENTAGE CHANGE OVER 10-YEAR PERIOD: 73.00%						
VILLAGE OF BARTLETT	**FINANCIAL DATA:**						
	Gross Operating Budget	Total Debts and Liabilities	Total Pension Liability	Total Unfunded Pension Liability	% Funded	Investment Rate of Return	Annual Rate of Salary Increases
	$37,508,577	$57,171,235	$58,409,342	$18,602,219	68.15%	7.50%	5.50%
	AGENCY TAX DATA:						
	2010 – $5,039,798	**2009 –** $6,158,335	**2008 –** $6,196,847	**2007 –** $6,698,309	**2006 –** $5,632,634		
	2005 – $5,863,217	**2004 –** $3,203,686	**2003 –** $2,965,487	**2002 –** $2,653,811	**2001 –** $2,626,213		
	PERCENTAGE CHANGE OVER 10-YEAR PERIOD: 91.90%						

AUTOMATION HIGHLIGHTS – DEBT DISCLOSURE ORDINANCE

In January 2013, the Treasurer's Office included the DDO data pertaining to each parcel's taxing districts directly on the First Installment Property Tax Bill:



PAY ONLY THIS AMOUNT
$ 6,071.40
BY 03/01/13 (on time)

2012 First Installment Property Tax Bill

Property Index Number (PIN)	Volume	Code	Tax Year	(Payable In)	Township
		73079	2012	(2013)	

IF PAID LATE 03/02/13 - 04/01/13 $ 6,162.47
IF PAID LATE 04/02/13 - 05/01/13 $ 6,253.54
IF PAID LATE 05/02/13 - 06/01/13 $ 6,344.61
TAX CALCULATOR

PAYMENT INFO >> This tax bill has been identified to be paid by a bank/mortgage company. Verify by contacting your lender. Do not double-pay this bill.

Property location and classification for this PIN

NEW INFORMATION: YOUR TAXING DISTRICTS DEBT AND FIN

Pursuant to Section 2-243 of the Cook County Code of Ordinances, commonly referred to as the Dei districts are required to provide their most recent financial statements and certain other financial di Office. Below, please find the data for the primary taxing districts who receive a share of the proper

Your Taxing Districts	Total Debts And Liabilities	Gross Operating Budget	Total Per Liabil
County Of Cook	$6,841,042,098	$2,949,118,327	$14,306,845
Cook County Forest Preserve District	$229,871,728	$78,942,734	$289,321
City Of Chicago	$33,087,334,000	$6,292,447,000	$28,625,214
Chicago Community College Dist 508	$178,041,917	$319,021,079	
Board Of Education	$11,370,824,665	$5,110,210,000	$19,111,888
Chicago Park District	$1,375,224,943	$407,519,803	$883,919
Metro Water Reclamation District	$3,117,851,000	$1,040,949,849	$2,495,995

IF YOUR TAXES ARE PAID BY MORTGAGE ES

PAYMENT COUPON
$ 6,071.40
BY 03/01/13 (on time)
If paying later, refer to amounts above.

PAYMENT IN

This tax bill has been identified to be paid by a bank/ mortgage company. Verify by contacting your lender. Do not double-pay this bill.

SN 0020120100 RTN 500001075 AN (see PIN) TC 008922

Name/Mailing Address change? Check box and complete form on back to update your name and/or mailing address.

Amount Paid
$

Include name, PIN, address, location, phone and e-mail on check payable to *Cook County Treasurer.*

COOK COUNTY TREASURER
PO BOX 805438
CHICAGO IL 60680-4116

CHICAGO IL

/0/12/E/0000607140/1

DETACH & INCLUDE WITH PAYMENT

NEW INFORMATION: YOUR TAXING DISTRICTS DEBT AND FINANCIAL DATA

Pursuant to Section 2-243 of the Cook County Code of Ordinances, commonly referred to as the Debt Disclosure Ordinance, primary taxing districts are required to provide their most recent financial statements and certain other financial disclosures to the Cook County Treasurer's Office. Below, please find the data for the primary taxing districts who receive a share of the property taxes for this PIN.

Your Taxing Districts	Total Debts And Liabilities	Gross Operating Budget	Total Pension Liability	Total Unfunded Pension Liability	Pension Funded Ratio
County Of Cook	$6,841,042,098	$2,949,118,327	$14,306,845,949	$6,409,743,833	55.19%
Cook County Forest Preserve District	$229,871,728	$78,942,734	$289,321,074	$111,195,011	61.56%
City Of Chicago	$33,087,334,000	$6,292,447,000	$28,625,214,000	$17,104,077,000	40.24%
Chicago Community College Dist 508	$178,041,917	$319,021,079	$0	$0	N/A
Board Of Education	$11,370,824,665	$5,110,210,000	$19,111,888,101	$8,159,613,376	57.30%
Chicago Park District	$1,375,224,943	$407,519,803	$883,919,544	$394,549,039	55.36%
Metro Water Reclamation District	$3,117,851,000	$1,040,949,849	$2,495,995,098	$1,343,601,892	46.16%

AUTOMATION HIGHLIGHTS – REDESIGNED TAX BILL

The Treasurer's Office redesigned its Property Tax Bill beginning with the 2012 Second Installment (mailed in July 2013). The new legal-sized bill allows for more information to be displayed larger and in a more organized way.

TOTAL PAYMENT DUE
$349.27
By 08/01/13 (on time)

2012 Second Installment Property Tax Bill

Property Index Number (PIN)	Volume	Code	Tax Year (Payable In)	Township	Classification
	180	32092	2012 (2013)	RICH	1-00

IF PAYING LATE PLEASE PAY	08/02/13-09/01/13	09/02/13-10/01/13	10/02/13-11/01/13	LATE PENALTY IS 1.5% PER MONTH, BY STATE LAW
	$354.51	$359.75	$364.99	

TAXING DISTRICT BREAKDOWN

Taxing District	2012 Tax	2012 Rate	2012 %	Pension	2011 Tax
MISCELLANEOUS TAXES					
South Cook Mosquito Abatement	0.68	0.014	0.10%		0.62
Metro Water Reclamation District	18.04	0.370	2.56%	1.02	16.52
Richton Park Public Library	40.91	0.839	5.81%	3.31	25.56
Miscellaneous Taxes Total	59.63	1.223	8.47%		42.70
SCHOOL TAXES					
Prairie State Comm College Dist 515	19.99	0.410	2.84%		18.43
Rich Twp High School District 227	258.53	5.302	36.73%	15.74	241.99
School District 159	316.40	6.489	44.96%	17.69	294.45
School Taxes Total	594.92	12.201	84.53%		554.87
MUNICIPALITY/TOWNSHIP TAXES					
Road & Bridge Rich	4.14	0.085	0.59%		3.82
General Assistance Rich	1.90	0.039	0.27%		1.76
Town Rich	14.24	0.292	2.02%	1.90	13.32
Municipality/Township Taxes Total	20.28	0.416	2.88%		18.90
COOK COUNTY TAXES					
Cook County Forest Preserve District	3.07	0.063	0.44%	0.09	2.99
Consolidated Elections	0.00	0.000	0.00%		1.29
County of Cook	14.00	0.287	1.99%	5.26	11.51
Cook County Public Safety	8.83	0.181	1.25%		8.31
Cook County Health Facilities	3.07	0.063	0.44%		4.03
Cook County Taxes Total	28.97	0.594	4.12%		28.13
(Do not pay these totals)	703.80	14.434	100.00%		644.60

TAX CALCULATOR

2011 Assessed Value	1,738	2012 Total Tax Before Exemptions	703.80
		Homeowner's Exemption	.00
2012 Assessed Value	1,738	Senior Citizen Exemption	.00
2012 State Equalization Factor X	2.8056	Senior Assessment Freeze Exemption	.00
2012 Equalized Assessed Value (EAV)	4,876	2012 Total Tax After Exemptions	703.80
2012 Local Tax Rate X	14.434%	First Installment	354.53
2012 Total Tax Before Exemptions	703.80	Second Installment +	349.27
		Total 2012 Tax (Payable in 2013)	703.80

IMPORTANT MESSAGES

- Thank you for your First Installment payment of: $354.53 on 02-26-13

PROPERTY LOCATION
RICHTON PARK IL 60471 0000

MAILING ADDRESS
HOUSTON TX 77210-4372

DETACH & INCLUDE WITH PAYMENT

TOTAL PAYMENT DUE
$349.27
By 08/01/13 (on time)
If paying later, refer to amounts above.

IMPORTANT PAYMENT MESSAGES
Use of this coupon authorizes the Treasurer's Office to reduce the check amount to prevent overpayment. Include only one check and one original coupon per envelope.

Property Index Number (PIN) | Tax Year | Volume
180

Amount Paid
$

SN 0020120200 RTN 500001075 AN (see PIN) TC 008922

Name/Mailing Address change? Check box and complete form on back to update your name and/or mailing address.

Include name, PIN, address, location, phone and e-mail on check payable to Cook County Treasurer.

00201202002

4008922400000349275000003545100000035975600000364997

1507714

HOUSTON TX 77210-4372

COOK COUNTY TREASURER
PO BOX 805438
CHICAGO IL 60680-4116

/0/12/F/000003492 7/2

TOTAL PAYMENT DUE

$349.27

By 08/01/13 (on time)

2012 Second Installment Property Tax Bill

Property Index Number (PIN)	Volume	Code	Tax Year	(Payable In)	Township	Classification
	180	32092	2012	(2013)	RICH	1-00

IF PAYING LATE PLEASE PAY	08/02/13-09/01/13	09/02/13-10/01/13	10/02/13-11/01/13	LATE PENALTY IS 1.5% PER MONTH, BY STATE LAW
	$354.51	$359.75	$364.99	

TAXING DISTRICT BREAKDOWN

Taxing District	2012 Tax	2012 Rate	2012 %	Pension	2011 Tax
MISCELLANEOUS TAXES					
South Cook Mosquito Abatement	0.68	0.014	0.10%		0.62
Metro Water Reclamation District	18.04	0.370	2.56%	1.02	16.52
Richton Park Public Library	40.91	0.839	5.81%	3.31	25.56
Miscellaneous Taxes Total	59.63	1.223	8.47%		42.70
SCHOOL TAXES					
Prairie State Comm College Dist 515	19.99	0.410	2.84%		18.43
Rich Twp High School District 227	258.53	5.302	36.73%	15.74	241.99
School District 159	316.40	6.489	44.96%	17.69	294.45
School Taxes Total	594.92	12.201	84.53%		554.87
MUNICIPALITY/TOWNSHIP TAXES					
Road & Bridge Rich	4.14	0.085	0.59%		3.82
General Assistance Rich	1.90	0.039	0.27%		1.76
Town Rich	14.24	0.292	2.02%	1.90	13.32
Municipality/Township Taxes Total	20.28	0.416	2.88%		18.90
COOK COUNTY TAXES					
Cook County Forest Preserve District	3.07	0.063	0.44%	0.09	2.99
Consolidated Elections	0.00	0.000	0.00%		1.29
County of Cook	14.00	0.287	1.99%	5.26	11.51
Cook County Public Safety	8.83	0.181	1.25%		8.31
Cook County Health Facilities	3.07	0.063	0.44%		4.03
Cook County Taxes Total	28.97	0.594	4.12%		28.13
(Do not pay these totals)	703.80	14.434	100.00%		644.60

TAX CALCULATOR

2011 Assessed Value	1,738
2012 Assessed Value	1,738
2012 State Equalization Factor X	2.8056
2012 Equalized Assessed Value (EAV)	4,876
2012 Local Tax Rate X	14.434%
2012 Total Tax Before Exemptions	703.80

2012 Total Tax Before Exemptions	703.80
Homeowner's Exemption	.00
Senior Citizen Exemption	.00
Senior Assessment Freeze Exemption	.00
2012 Total Tax After Exemptions	703.80
First Installment	354.53
Second Installment +	349.27
Total 2012 Tax (Payable In 2013)	703.80

IMPORTANT MESSAGES

- Thank you for your First Installment payment of: $354.53 on 02-26-13

PROPERTY LOCATION

RICHTON PARK IL 60471 0000

MAILING ADDRESS

HOUSTON TX 77210-4372

DETACH & INCLUDE WITH PAYMENT

TOTAL PAYMENT DUE

$349.27

By 08/01/13 (on time)
If paying later, refer to amounts above.

IMPORTANT PAYMENT MESSAGES

Use of this coupon authorizes the Treasurer's Office to reduce the check amount to prevent overpayment. Include only one check and one original coupon per envelope.

SN 0020120200 RTN 500001075 AN (see PIN) TC 008922

Property Index Number (PIN) TJL6 Volume 180

Amount Paid

$

Include name, PIN, address, location, phone and e-mail on check payable to Cook County Treasurer.

☐ Name/Mailing Address change? Check box and complete form on back to update your name and/or mailing address.

00201202002 +008922400000349275000003545100000035975600000364997

1507714

COOK COUNTY TREASURER
PO BOX 805438
CHICAGO IL 60680-4116

HOUSTON TX 77210-4372

/0/12/F/0000034927/2

AUTOMATION HIGHLIGHTS – PROPERTY TAX PORTAL

The Treasurer's Office managed a project creating the Property Tax Portal for property owners in the County.

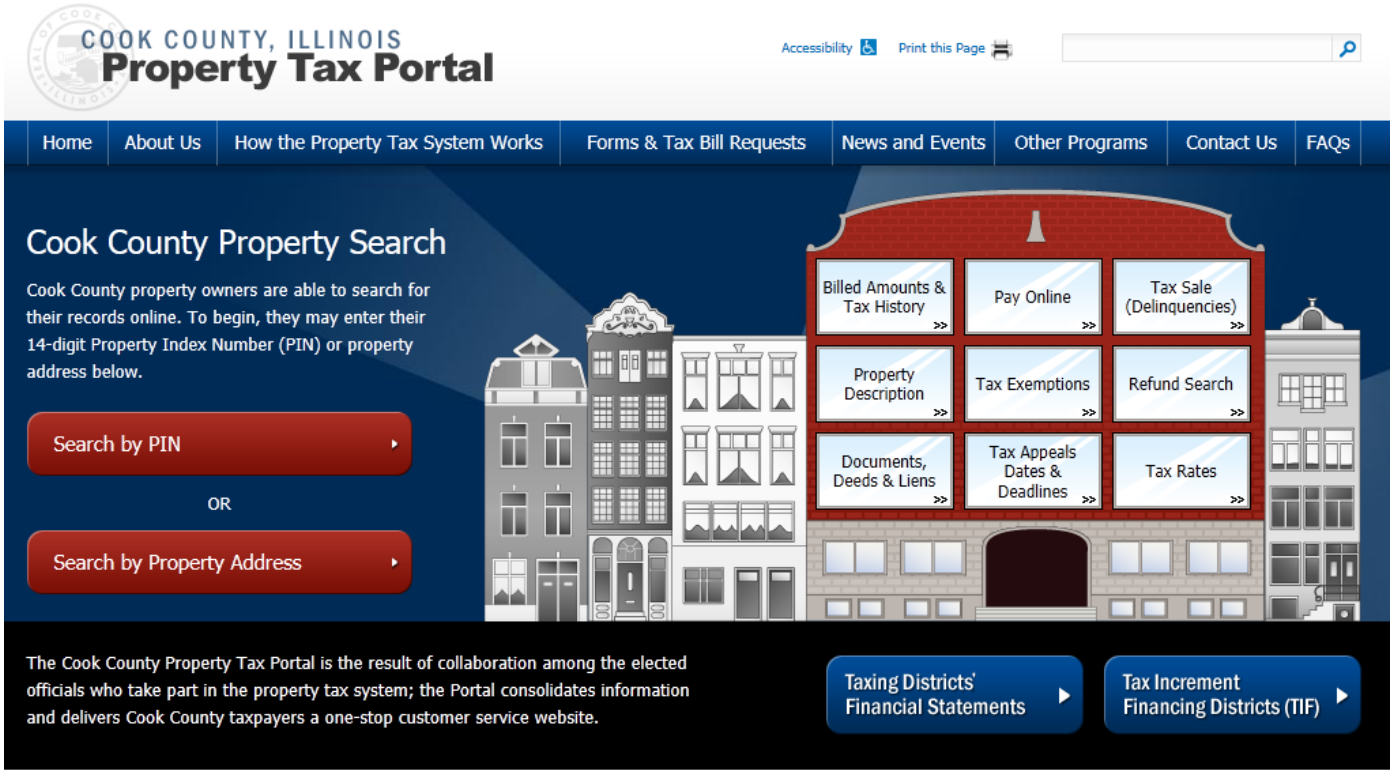
The portal is a collaborative effort that allows residents access to information such as:

- Ownership and liens – Provided by the Recorder of Deeds
- Tax payments and refunds – Provided by the Treasurer
- Valuations, exemptions and appeals – Provided by the Assessor
- Prior year tax bill statuses, delinquencies and TIF information – Provided by the Clerk
- Appeals – Provided by the Board of Review

The Treasurer's Office went live with the new web site on April 1, 2012, and completed the project in just 90 days. A second phase of the portal went live on September 5, 2013.

The portal has been visited 2.3 million times, or roughly 4,500 visits each day.

AUTOMATION HIGHLIGHTS – PROPERTY TAX PORTAL



AUTOMATION HIGHLIGHTS – PROPERTY TAX PORTAL

COOK COUNTY, ILLINOIS
Property Tax Portal

Accessibility | Print this Page

Home | About Us | How the Property Tax System Works | Forms & Tax Bill Requests | News and Events | Other Programs | Contact Us | FAQs

Cook County Property Tax Portal Search Results

Search Again »

10/25/2007

View on CookViewer Map »

Property Characteristics

Tax Calculator | More Property Characteristic Information »

Info for Tax Year: 2012

PIN:
Address:
City: BARRINGTON
Zip Code: 60010
Township: BARRINGTON

Info for Tax Year: 2012

Estimated Property Value: $406,180
Total Assessed Value: 40,618 — Assessed Value History
Lot Size (SqFt): 11,682
Building (SqFt): 1,708
Property Class: 2-05 — Property Class Description

Tax Bill Mailing Address

Info for Tax Year: 2012

BARRINGTON, IL 60010

Update Mailing Address »

Other Related Information

Tax Rate (2012): 7.054 — Tax Rate History
Tax Code (2012): 10021

View Taxing Districts' Financial Statements »

More Tax Rate Information »

Tax Billed Amounts & Tax History

2012:	$7,544.82	Paid in Full
2011:	$7,127.27	Paid in Full
2010:	$6,273.29	Payment History
2009:	$6,459.82	Payment History
2008:	$5,466.95	Payment History
2007:	$5,044.94	Payment History
2006:	$4,933.83	Payment History

** = (1st Install Only)*

More Payment Options, Instructions & Tax Bill Requests »

Exemptions

2012:	1 Exemptions Received
2011:	1 Exemptions Received
2010:	1 Exemptions Received
2009:	1 Exemptions Received
2008:	1 Exemptions Received
2007:	1 Exemptions Received
2006:	1 Exemptions Received

More Exemption Information »

Appeals

2012:	Not Accepting Appeals
2011:	Not Accepting Appeals
2010:	Not Accepting Appeals
2009:	Not Accepting Appeals
2008:	Not Accepting Appeals
2007:	Not Accepting Appeals
2006:	Not Accepting Appeals

More Appeal Information »

Refunds Available

No Refund Available

More Refund Information »

Tax Sale (Delinquencies)

2012:	Tax Sale Has Not Occurred
2011:	Tax Sale Has Not Occurred

Documents, Deeds & Liens

0523116068 - ASSIGNMENT - 08/19/2005
91316238 - MORTGAGE - 06/27/1991

AUTOMATION HIGHLIGHTS – STOPS

STAT FACT:

STOPS was implemented for the 2009 Second Installment property tax collection in an effort to reduce the number of erroneous duplicate and overpayments of property taxes, and thus eliminate the need for taxpayers to apply for a refund.

Since November 2010, over 40,000 duplicate payment attempts have been stopped in the amount of nearly $165 million.

Tax Year/Installment	Quantity	Dollar Amount
2012-02*	6,306	$23,274,486
2012-01	6,203	$29,016,746
2011-02	3,044	$18,967,234
2011-01	3,102	$10,466,248
2010-02	6,028	$24,954,223
2010-01	5,990	$26,584,904
2009-02	9,430	$28,024,221
Total	**40,899**	**$164,796,851**

*Through September 30, 2013

AUTOMATION HIGHLIGHTS – STOPS

The STOPS program is designed to ensure that only the legally responsible party submits payment.

STOPS prevents duplicate and overpayments by flagging screens within each of the four main payment channels:

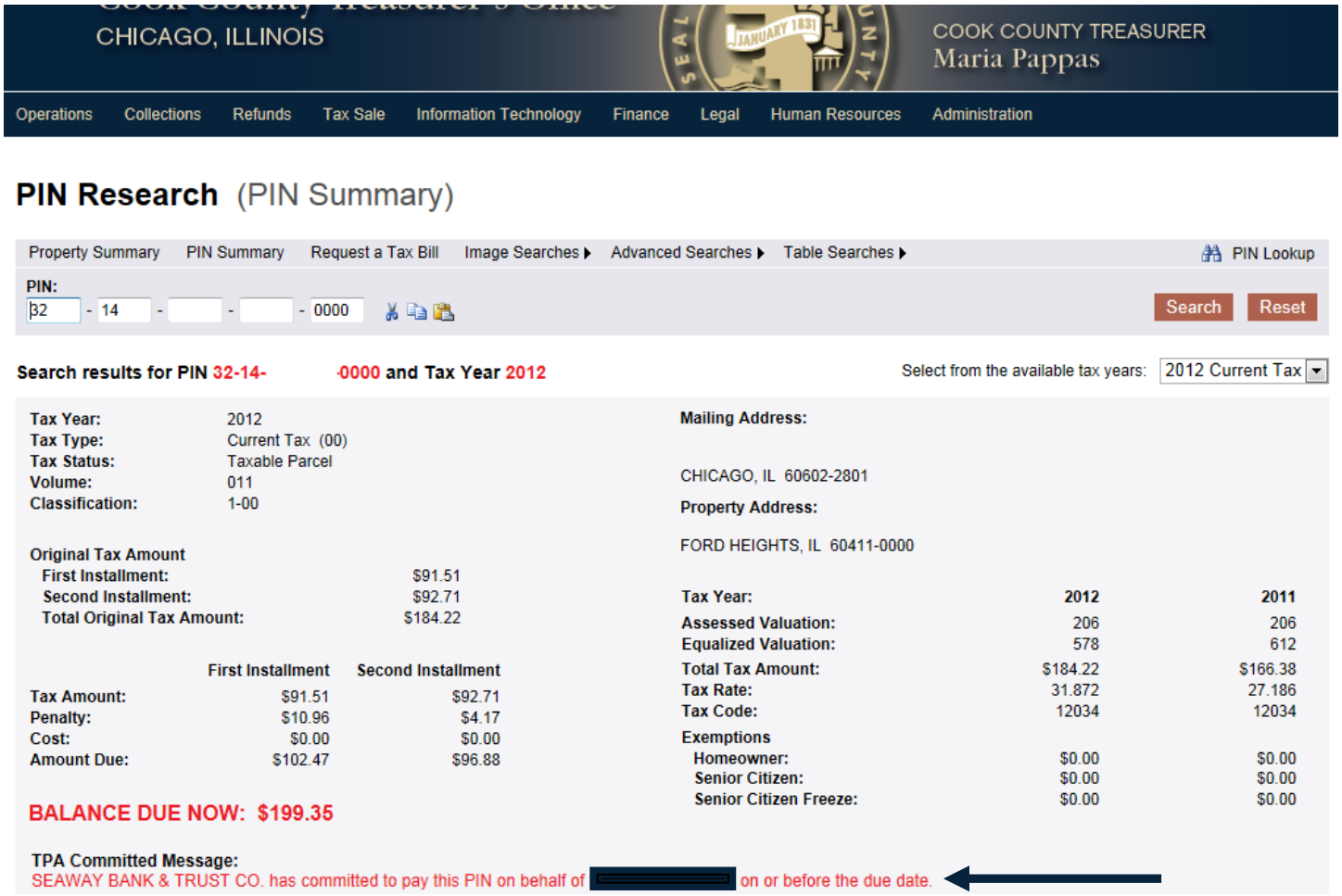
- Third Party Agent (TPA) - Mortgage/Title Company electronic bulk payment site
- Mail (Lockbox)
- Online (e-check and credit card)
- In Person

A payment will be stopped if the taxes have already been paid or a TPA, such as a mortgage company, commits to pay the taxes.

If a payment is stopped, the payer is notified in a letter mailed by the Treasurer's Office. The payer is given the opportunity to only resubmit payment if legally responsible to do so. When this occurs, the first payee is authorized to receive a refund.

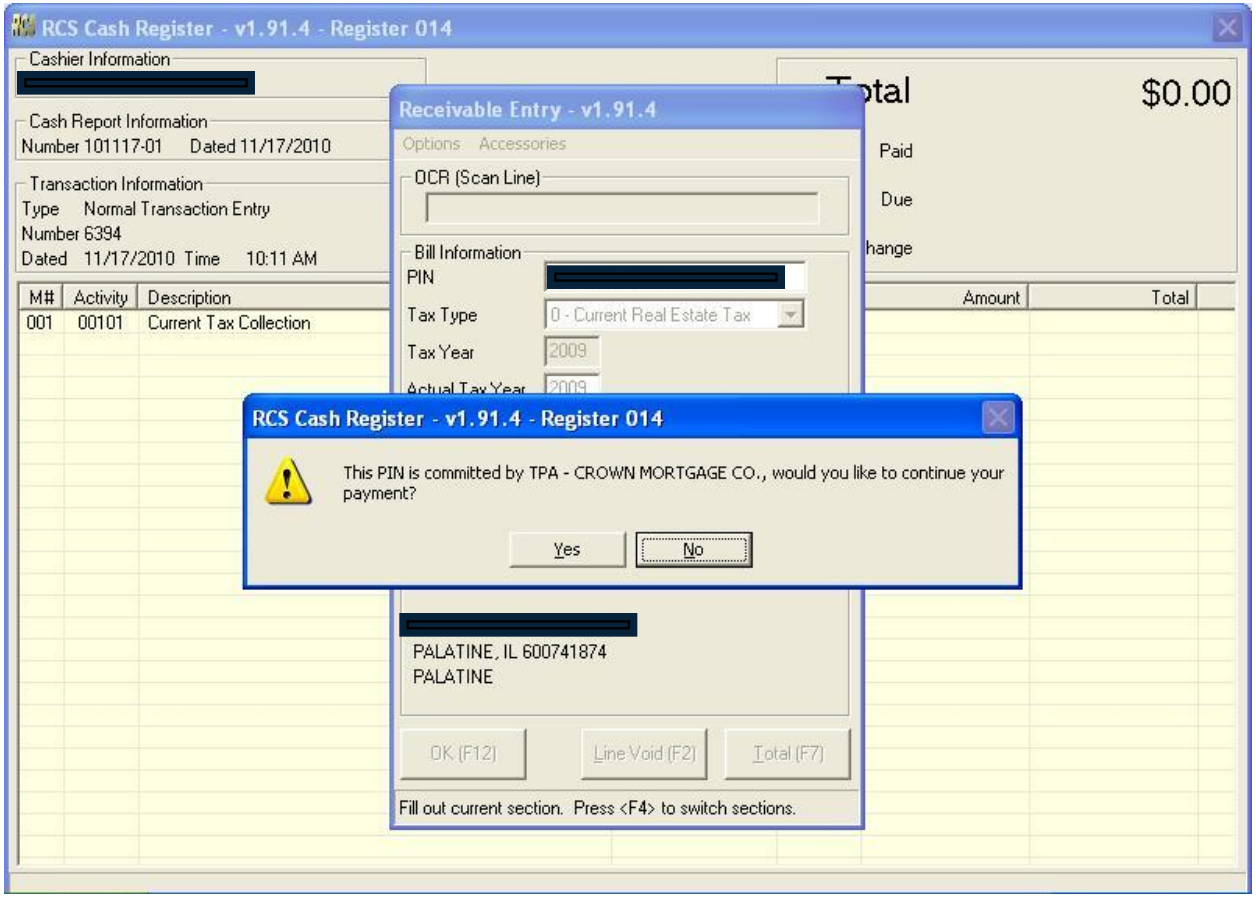
AUTOMATION HIGHLIGHTS – STOPS

Mail payments are compared against a daily STOPS file during processing at Lockbox. Payments identified as STOPS are compared to the internal PIN Research System to verify prior payment or commitment.



AUTOMATION HIGHLIGHTS – STOPS

Taxpayers attempting to make an in-person property tax payment at the Treasurer's Office or Chase Bank location are alerted if the taxes were paid or are committed to be paid. The below screen shot displays the message that appears within the Treasurer's collection system.



AUTOMATION HIGHLIGHTS – STOPS

Taxpayers attempting to make an online property tax payment at www.cookcountytreasurer.com are alerted if the taxes were paid or are committed to be paid by a mortgage company.

AUTOMATION HIGHLIGHTS – STOPS

Taxpayers who hold mortgages with certain Third-Party Agents (TPA) received notification on their tax bill of a TPA's pre-commitment to pay property taxes. The message appears within the 'Important Payment Messages' box on the coupon portion in an effort to prevent duplicate payments being made to the PIN.

AUTOMATION HIGHLIGHTS – AUTOMATED NAME CHANGE SYSTEM

The Treasurer's Office created an Automated Name Change System that automatically updates a taxpayer's name and address when a Transfer Declaration is filed with the Cook County Recorder of Deeds. The Treasurer's Office receives and uploads name and address data that is entered by the Recorder's Office staff. This cooperation between governmental agencies improves efficiencies for taxpayers by eliminating the need for redundant forms and duplicate data entry.

AUTOMATION HIGHLIGHTS – AUTOMATED NAME CHANGE SYSTEM

STAT FACT:

The Treasurer's Office has electronically received over 595,000 name changes since July 2005 as a result of the collaboration with the Recorder of Deeds.

Calendar Year	Quantity
2013*	56,334
2012	50,913
2011	43,094
2010	43,184
2009	54,064
2008	67,361
2007	100,605
2006	124,149
2005 (began July 25, 2005)	55,851
Total	**595,555**

*Through September 30, 2013.

AUTOMATION HIGHLIGHTS – AUTOMATED NAME CHANGE SYSTEM

Automated Name Change

MIS Update Statistics | Process Exceptions | Recorder Statistics | Transaction Detail

MIS Update Statistics

Run Date: 09/05/2013

Successful Updates:	378
Total Data Errors:	16
Blank Addresses:	0
Incomplete Addresses:	0
Invalid Addresses:	15
Invalid PINs:	1
Exempt PINs:	0
Divided PINs:	0
To Be Divided:	44
Railroads:	0

AUTOMATION HIGHLIGHTS – AUTOMATED TAX SALE

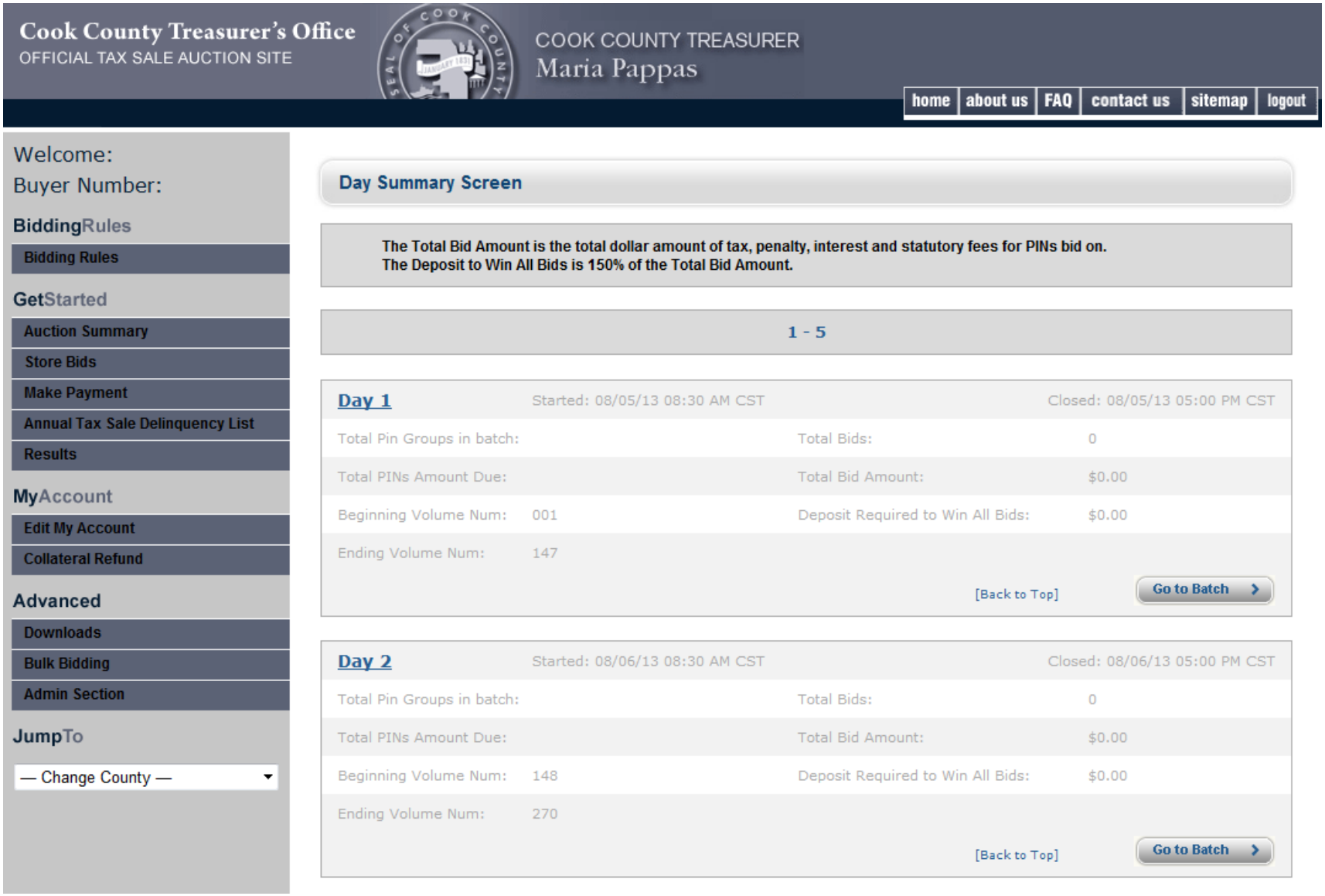
The Treasurer's Office automated the traditional outcry Annual Tax Sale auction to an online auction in the summer of 2008. Process of tax buyer registration, collateral deposits, bidding and payments went from a manually intensive system to an online Internet system.

- Sale previously lasted 20 days; now it takes only four days. Historically a daily auction would require a staff of eight people. The decrease in the duration of days of the sale allows staff to work on other Treasurer's Office projects.

- A computer program selects the winning bidder instead of a human auctioneer, thereby eliminating any human judgment and ensures that the awarding of parcels is completely random.

- Registration, collateral deposits and payments are completed online which all contribute to creating a "virtual office" that has less reliance on customer service and cashiering personnel.

AUTOMATION HIGHLIGHTS – AUTOMATED TAX SALE



AUTOMATION HIGHLIGHTS – AUTOMATED TAX SALE

AUTOMATION HIGHLIGHTS – AUTOMATED TAX SALE

Annual Sale Statistics

Tax Year (Year Sale Held)	PINs Published/Sent Certified Notice	PINs Offered	PINs Sold
2011 (2013)	73,418	51,289	16,442
2010 (2012)	78,418	49,462	16,419
2009 (2011)	69,484	37,827	20,814
2008 (2010)	57,181	33,114	21,399
2007 (2009)	62,728	29,787	23,848
2006 (2008)	53,347	26,846	24,860

Scavenger Sale Statistics

Year Scavenger Sale Held	PINs Published	PINs Offered	PINs Sold
2011	24,258	19,285	1,112
2009	10,531	9,215	545
2007	6,060	4,266	1,326
2005	23,928	18,154	7,088
2003	31,353	27,979	9,828

Section H

TOP 100 AUTOMATION EFFORTS & STREAMLINING OF PROCESSES

TOP 100 AUTOMATION EFFORTS & STREAMLINING OF PROCESSES FY1998 - FY2013

1. Automated Telephone System
2. Consolidation of Bank Accounts
3. Customer Service - Express-Line Payments
4. Customer Service - Pro-bono Seasonal Employee Assistance From Local Banks During Peak Collection Periods
5. Database - Banking Contact Management System
6. Electronic Inheritance Tax Filing/Wire Transfer
7. Email Reports to Department of Revenue
8. I.T. Improvements - Automated Entry of Investment Transactions into General Ledger
9. I.T. Improvements - Automated Entry of Cost Breakdown for Refund Checks into General Ledger
10. I.T. Improvements - Automated Security Patch Management
11. I.T. Improvements - Backup Tape Drive Replaced (to handle increased storage size)
12. I.T. Improvements - Consolidated data and network storage onto one system
13. I.T. Improvements - Disk-to-disk Backup System Installed (for fast recovery of lost or damaged files)
14. I.T. Improvements - Enhanced Workflow for Human Resource System
15. I.T. Improvements - Enhanced Correspondence Database (to improve performance)
16. I.T. Improvements - Increased Network Security
17. I.T. Improvements - Internal Support of web sites
18. I.T. Improvements - Name Change Application Imaging Project
19. I.T. Improvements - Remote Access to Email through Web and Mobile Phones
20. I.T. Improvements - Replaced Web Servers with Faster Hardware and New Software for Improved Performance and Reliability
21. I.T. Improvements - Server Monitoring Software to Track System Errors
22. I.T. Improvements - Standardized PC Image on Windows 7, Office 2010

TOP 100 AUTOMATION EFFORTS & STREAMLINING OF PROCESSES FY1998 - FY2013

23. I.T. Improvements - Installation of replacement Storage Area Network (SAN) System
24. I.T. Improvements - Streamlined Building and Rollout of New PCs
25. I.T. Improvements - Streamlined web site traffic reporting
26. I.T. Improvements - Upgraded www.cookcountytreasurer.com to Latest Software Infrastructure to Improve Performance
27. I.T. Improvements - Upgraded Email Server and Improved Filters for Junk/Spam Email
28. I.T. Improvements - Upgraded Servers from Windows Server 2003 to Windows Server 2008
29. I.T. Improvements - Upgraded to Microsoft Office 2010
30. I.T. Improvements - Upgraded Call Center Hardware/Software
31. I.T. Improvements - Upgraded Annual Escheatment Software (HRS Pro)
32. Infrastructure - Installed Local Area Network (LAN)
33. New System - Amount Guaranteed (reduction of check amount to match amount due)
34. New System - Automated Scavenger Sale Removal Tool
35. New System - Automated Tax Sale
36. New System - Automatic Certificate of Error Refund Checks
37. New System - Cash Reports (replaces microfiche)
38. New System - Cash Management Online Banking System
39. New System - Cashiering
40. New System - CCT Printing Refund Checks (no longer through County mainframe)
41. New System - Check Images Captured at Lockbox
42. New System - Duplicate and Overpayment Refund System
43. New System - Duplicate Tax Bill Request Form and Affidavit Image Retrieval System
44. New System - Fixed Asset Inventory
45. New System - General Ledger

TOP 100 AUTOMATION EFFORTS & STREAMLINING OF PROCESSES FY1998 - FY2013

46. New System - GIFTS - Government Investment of Funds Tracking (maintains history of investments)
47. New System - Governmental Unit Acquisition (GA) Database
48. New System - Revamped Help Desk Program
49. New System - Human Resources
50. New System - Internal Open Item Tax Bill Request System
51. New System - Name Change - Electronic Capture of Info with Recorder of Deeds
52. New System - Online Investment Auction
53. New System - Online Payment System - "STEPS" Subsequent Tax Electronic Payment System
54. New System - Online Penalty Chart
55. New System - PIN Research/PIN Payment Summaries
56. New System - Post-Penalty Envelopes Imaging
57. New System - Real-Time TPA System (RTS)
58. New System - Reconcilement Database
59. New System - Refund Check Search Engine Added to CCT Intranet
60. New System - Refund - Automatically Refund Overpayments as a result of Assessment Reduction
61. New System - Refund - Worked with MIS to Record Certain Type of Refunds on County Mainframe - Specific Objections and PTAB Decisions
62. New System - Returned Mail Imaging System
63. New System - Sale-In-Error
64. New System - Security Monitoring (cameras)
65. New System - Senior Deferral Payment Transmission
66. New System - Special Assessments
67. New System - STOPS (to prevent duplicate and overpayments by ensuring that only the legally responsible party submits payment)

TOP 100 AUTOMATION EFFORTS & STREAMLINING OF PROCESSES FY1998 - FY2013

68. New System - Swipe Card Time System
69. New System - Tax Sale System (to track delinquent PINs and removals)
70. New System - Warrant Posting Labels
71. New System - Workflow
72. Office Restructure - Centralize Refund Department
73. Office Restructure - Consolidation of Multiple Customer Service Departments (One-Stop Shopping)
74. Office Restructure - Creation of Legal Exception Department
75. Payments Accepted at Offsite Banking Locations
76. Payments Accepted and Processed (multiple tax years, Certified Delinquent Tax Payments, Adjusted Certificate of Error Tax Bills, and Specialty Bills) at banking locations and Lockbox
77. Payments Accepted Online (expanded from full payment to on-time to two tax years, partial payment, and late payment)
78. Payments Accepted Through Community Bank Program
79. Payments by Third-Party Agents Online (expanded from on-time payments to late payments)
80. Payments Accepted Online (on-time payments using credit/debit card)
81. Positive Pay - Tool to prevent fraud in checks written from Treasury accounts
82. Streamline Management of "C" Fund with Comptroller's Office
83. Tax Bill - Re-design to larger 8½ X 14 size and inclusion of DDO Data on the First Installment Bill
84. Tax Bill - Testing/Verification Plan
85. Tax Bill - Electronic Data Testing
86. Training - Business Letter Writing
87. Training - Cross-Training employees across various departments
88. Training - Customer Service

TOP 100 AUTOMATION EFFORTS & STREAMLINING OF PROCESSES FY1998 - FY2013

89. Training - Email Response
90. Training - Word and Excel
91. Treasury Management System - Consolidate and automate daily cash management, investment, and collateral responsibilities
92. Web Site - cookcountytreasurer.com re-design/re-launch
93. Web Site - Customer Relational Management System - Email Inquiries
94. Web Site - Interactive property tax bill containing taxing district debt/financial information
95. Web Site - Property Tax Portal at cookcountypropertyinfo.com
96. Web Site - Taxing Agency Extranet
97. Web-Based - Cash Management
98. Web-Based - Payment Status/Refund Availability
99. Web-Based - Reports
100. Web-Based - Taxing District Debt Disclosure Site

Section I

TREASURER'S OFFICE STATISTICS

CUSTOMER SERVICE – CALL CENTER STATISTICS

STAT FACT: In FY2013, the Treasurer's Customer Service Call Center has handled over 62,000 inquiries.

Call Topic	Percentage of All Calls	Year-To-Date Total*
Duplicate Bill (copy/ proof)	15.1%	**9,378**
Payment Instructions (including hardship and partial payments)	12.1%	**7,493**
Payment Status1 (paid, open, why $0, NSF, prepay)	18.2%	**11,310**
Payment Status2 (caller referred to Web/Phone)	6.4%	**4,000**
On-Line Payments (paid, rejected, cancel payment, etc.)	2.9%	**1,799**
Name Change	5.6%	**3,466**
Tax Sale Date (Annual, Scavenger)	1.7%	**1,074**
Lost Checks (CCTO, Chase, Cancel/Re-issues, Currency Exchange)	0.5%	**297**
Penalty Waiver Request	1.3%	**778**
Transfer Information	0.8%	**519**
STOPS	0.3%	**175**
Refund Info (Do I have a refund? How to apply?)	5.1%	**3,172**
Refund Info (Where is my Check?)	8.0%	**4,968**
Due Date and/or Amt.	3.6%	**2,233**
Senior Deferral Info (How to apply? Am I in? Take me out, etc.)	0.7%	**434**
Mortgage Increased - Bank or Mortgage Co. Directed to CCTO	0.1%	**79**
Chase Questions	0.3%	**173**
Other Offices Questions (asked of CCTO Staff)		
Assessment (bill too high)	2.3%	**1,442**
Exemption(s) not received	3.6%	**2,222**
Other Assessor Issues (property location, altered, Certificate of Error, PIN)	4.4%	**2,749**
Clerk - Sold & Prior Year Taxes	2.3%	**1,409**
Recorder of Deeds	1.2%	**754**
Other	3.5%	**2,155**
Total	100.0%	**62,079**

*Through September 30, 2013.

PROPERTY TAX REFUNDS

STAT FACT:

Over 920,000 property tax refunds have been issued by the Treasurer's Office in the last six years for various refund types such as:

- Exemption or assessment Certificates of Error directed by the Cook County Assessor
- Illinois Property Tax Appeals Board assessment reductions
- Court-ordered assessment reductions
- Duplicate and Overpayments

Fiscal Year	Quantity
2013*	103,506
2012	180,241
2011	155,594
2010	171,163
2009	162,647
2008	148,738
Total	**921,889**

*Through September 30, 2013.

THIRD-PARTY AGENT (TPA) PAYMENTS

STAT FACT:

Banks, mortgage companies and title companies utilize two bulk payment methods to pay property taxes. One system is a wire payment system and the other permits payment through an ACH debit. Nearly 15 million payments totaling almost $40 billion have been made since August 2003.

Tax Year	Quantity	Dollar Amount
2012*	1,534,206	$ 4,599,652,078
2011	1,572,864	$ 4,548,567,553
2010	1,573,542	$ 4,525,668,098
2009	1,561,694	$ 4,357,810,062
2008	1,538,741	$ 4,180,159,051
2007	1,473,584	$ 3,899,020,420
2006	1,373,801	$ 3,514,821,738
2005	1,291,410	$ 3,106,617,529
2004	1,253,555	$ 2,873,612,587
2003	1,238,729	$ 2,621,405,164
2002	587,796	$ 1,209,770,282
Total	**14,999,922**	**$ 39,437,104,562**

*Through September 30, 2013.

INTERNET (ONLINE) TAX PAYMENTS

STAT FACT:

In March 2002, the Treasurer's Office introduced online e-check payments for on-time payments. In August 2005, the program was expanded to include late payments. In January 2007, it was reprogrammed to include current and prior year payments.

The Treasurer's Office began collecting credit card payments for on-time payments In July 2012. 21,469 credit card payments have been made to date.

TAX YEAR	# of E-CHECK PAYMENTS	% of INCREASE OVER THE PREVIOUS TAX YEAR
2012*	302,199	
2011	339,438	5.2%
2010	322,734	9.2%
2009	295,638	8.3%
2008	273,083	13.3%
2007	240,931	16.9%
2006	206,067	33.0%
2005	154,950	60.8%
2004	96,362	42.1%
2003	67,828	70.4%
2002	39,794	137.7%
2001	16,738	
Total	2,355,762	

*Through September 30, 2013 (please note taxpayers may continue to pay 2012 taxes online using e-check).

COMMUNITY BANK PAYMENTS

STAT FACT:

Cook County taxpayers may visit one of the participating local community banks to pay taxes by direct debit from a checking or savings account with that bank.

Tax Year-Installment	# of Community Bank Branches	# of Payments
2012-2*	194	3,515
2012-1	194	3,545
2011-2	209	3,620
2011-1	208	3,371
2010-2	209	3,352
2010-1	209	3,870
2009-2	216	3,447
2009-1	226	3,396
2008-2	223	3,241
2008-1	222	2,843
2007-2	220	2,686
2007-1	217	2,925
2006-2	216	2,489
2006-1	216	2,853
2005-2	214	2,722
2005-1	211	2,785
2004-2	213	2,372
2004-1	215	2,422
2003-2	219	2,168
2003-1	135	1,912
Total		**59,534**

*Through September 30, 2013.

BANK BRANCH PAYMENT CENTERS – PAYMENT HISTORY

STAT FACT:

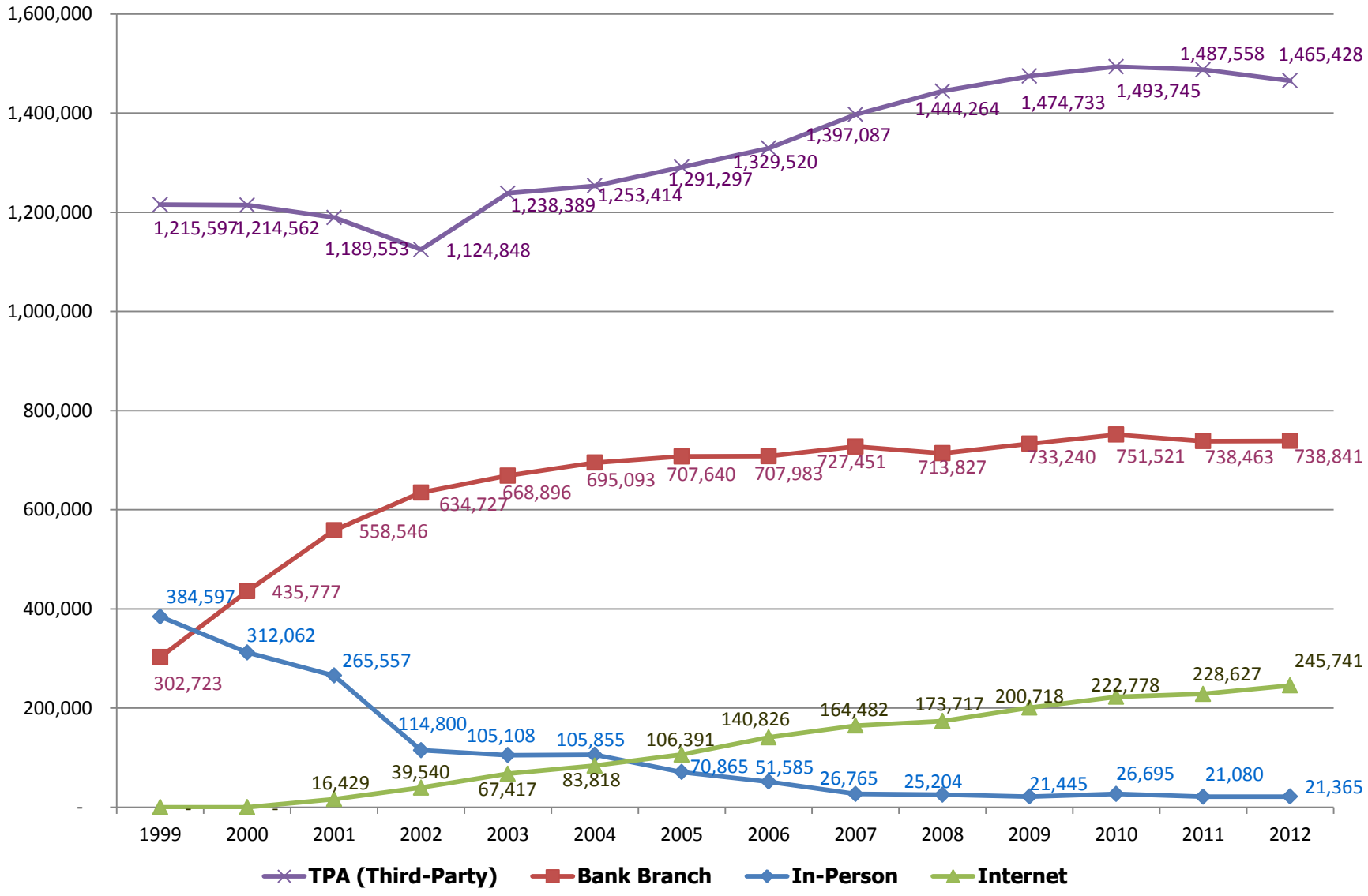
Nearly 10.2 million payments have been made at branch locations. Chase Bank currently collects Cook County property tax payments at some 400 locations throughout Chicagoland.

TAX YEAR	ON-TIME PAYMENTS	LATE PAYMENTS	TOTAL PAYMENTS
2012*	738,841	64,751	803,592
2011	745,788	96,866	842,654
2010	751,521	73,513	825,034
2009	733,239	127,947	861,186
2008	713,827	76,254	790,081
2007	727,451	85,079	812,530
2006	707,983	74,587	782,570
2005	707,640	84,223	791,863
2004	695,093	68,685	763,778
2003	668,896	60,094	728,990
2002	634,727	55,467	690,194
2001	558,546	49,828	608,374
2000	435,777	30,643	466,420
1999	302,723	19,455	322,178
1998	109,877		109,877
Total	**9,231,929**	**967,392**	**10,199,321**

As a result of bank branches accepting Cook County property tax payments, the Treasurer's Office closed its five Cook County Satellite Offices.

*Through September 30, 2013.
Payments may include prior tax years.

PAYMENT SOURCE TREND BY TAX YEAR (on-time payments)



PROPERTY TAX PAYMENTS

Chase Bank Payment Centers - by Cook County District

(New Branches are identified in red print.)

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
1	Collins	0	0	855	3,799	4,623	5,088	5,095	Broadview Village Square
		996	1,100	1,051	1,102	1,023	998	1,001	Bucktown
		0	0	143	482	566	667	636	Chicago & Kedzie
		2,598	2,796	2,584	2,346	2,372	2,149	2,065	Damen & Division
		2,800	2,491	1,725	2,566	2,635	2,195	2,059	Galewood Plaza
		1,422	1,542	1,744	1,509	1,522	1,378	1,155	Milwaukee & Ashland
		6,703	6,808	6,210	6,644	5,612	5,575	4,962	Oak Park - Madison & Drive-Up
		0	0	144	448	691	712	565	West Garfield
		14,519	**14,737**	**14,456**	**18,896**	**19,044**	**18,762**	**17,538**	**Count = 8**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
2	Steele	3,988	3,189	2,192	2,386	2,618	2,579	2,832	2 N. LaSalle (moved from 120 S. LaSalle)
		1,438	1,518	1,506	1,520	1,821	1,754	1,691	300 S. Riverside
		0	68	1,467	1,652	1,843	1,700	1,576	Chicago Board of Trade
		17,335	13,362	10,686	9,655	9,377	9,024	8,020	Chicago Main
		1,388	1,458	1,348	1,258	1,120	1,139	1,194	Clark & West Chicago
		1,204	1,383	1,517	1,509	1,499	1,623	1,619	Clinton & Adams
		3,502	3,507	3,058	2,825	2,482	3,051	3,004	CME
		296	1,156	849	869	1,124	1,248	1,067	Dearborn & Ohio
		0	28	873	1,197	1,249	1,511	1,218	Des Plaines and Kinzie
		432	479	452	446	478	424	371	Division & Sedgwick Dominick's
		0	0	291	959	1,269	1,463	1,229	Englewood Plaza
		2,480	2,624	2,453	2,259	2,856	2,529	2,353	Grand & Franklin
		0	0	0	0	0	0	342	Kinzie & Clark NEW
		1,188	697	5	0	0	0	0	Lawndale Dominick's - **(Closed)**
		661	685	644	540	621	550	513	Madison & Halsted Dominick's
		809	785	847	685	769	849	771	Marina City
		0	0	254	822	783	803	757	Michigan & Jackson
		0	0	226	595	718	721	0	Michigan & Lake
		49	2,062	2,037	1,531	1,689	1,652	2,181	Michigan & Randolph
		2,098	2,187	2,074	1,571	1,585	1,620	1,501	Near North
		0	0	429	776	845	1,059	1,184	North & Larrabee
		699	766	959	846	793	847	615	Old Town
		737	951	851	771	770	717	644	Printer's Row
		825	782	712	689	805	841	962	Roosevelt & Canal Dominick's
		1,574	2,041	2,466	2,313	2,336	2,149	2,299	South Canal
		718	818	768	791	877	893	904	South Loop
		1,276	1,551	1,667	1,675	1,830	2,020	1,911	State & Archer
		0	0	0	0	0	0	187	State & Delaware NEW
		0	0	324	1,047	1,242	1,392	1,426	State & Division
		1,663	1,763	1,743	1,494	1,499	1,673	1,514	State/Jackson/Adams
		1,186	1,394	1,525	1,550	1,578	1,753	1,795	Taylor & May
		0	0	5	1,004	1,040	1,009	1,117	Wabash & Adams
		2,886	2,243	2,027	1,840	1,716	1,674	1,441	Wacker Drive
		0	0	245	898	959	1,174	1,288	Washington & Wabash
		1,184	1,219	1,551	1,307	1,450	1,577	1,384	West Loop
		0	0	611	1,524	2,007	2,124	2,133	West Monroe & Wells
		49,616	**48,716**	**48,662**	**50,804**	**53,648**	**55,142**	**53,043**	**Count = 35**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
3	Butler	2,648	2,889	2,271	2,191	2,136	2,047	1,741	79th & Princeton
		334	1	0	0	0	0	0	71st & Jeffery - **(Closed)**
		1,088	1,074	883	857	871	883	787	Bronzeville
		706	0	0	0	0	0	0	Chatham Dominick's - **(Closed)**
		0	0	0	0	116	3,973	4,430	Evergreen Park
		612	231	266	260	298	381	423	Grand & Columbus Dominick's
		3,148	3,198	3,270	3,073	3,377	3,488	3,569	Hancock Center
		2,339	2,448	2,419	2,574	2,725	2,720	2,503	Hyde Park
		1,552	1,816	1,655	1,593	1,588	1,545	1,292	Jeffery Plaza
		3,995	4,373	3,922	3,633	3,561	3,250	2,868	Kedzie
		0	2,491	1,185	1,300	1,450	1,791	1,811	Lakeshore East
		2,362	2,267	2,032	2,227	2,247	2,188	1,790	Michigan Avenue
		0	0	50	4,372	5,651	5,075	4,738	Oak Lawn Keeler
		2,727	2,693	2,332	2,104	2,111	2,010	1,865	Stony Island
		16	1,098	1,273	1,383	1,568	1,468	1,381	Streeterville
		21,527	**24,579**	**21,558**	**25,567**	**27,699**	**30,819**	**29,198**	**Count = 13**
4	Moore	4,217	4,423	4,396	3,360	2,957	2,896	2,336	87th & Halsted
		4,692	4,739	4,187	4,711	4,861	4,650	4,451	91st & Commercial
		1,246	0	0	6	0	0	0	Calumet City Dominick's - **(Closed)**
		0	0	316	1,144	1,476	1,707	1,742	Chatham Village Square
		3,041	3,352	2,984	2,340	2,108	2,018	1,729	Cottage Grove
		0	0	122	473	648	781	713	Ellis & 162nd
		6,169	6,377	5,155	4,859	4,616	4,612	3,987	Jeffrey Manor
		19,365	**18,891**	**17,160**	**16,893**	**16,666**	**16,664**	**14,958**	**Count = 6**
5	Sims	2,964	3,587	3,158	3,471	3,522	3,355	3,084	Country Club Hills
		0	0	403	1,407	1,745	1,974	1,762	East 103rd & Michigan
		4,980	4,494	3,341	3,401	3,383	3,213	2,780	Hazel Crest
		38	2,611	2,696	2,973	2,878	2,833	2,944	Lincoln Mall
		2,601	1,832	1,208	1,197	1,066	1,022	957	Matteson Dominick's
		0	0	131	541	690	765	0	Olympia Corners
		4,655	4,184	3,604	3,990	3,950	3,890	3,580	Olympia Fields
		0	0	511	1,476	1,932	2,264	2,150	Raceway Park
		0	0	629	1,875	2,451	2,750	2,441	South Halsted & 117th
		0	0	163	615	705	745	735	West 144th Street
		15,238	**16,708**	**15,844**	**20,946**	**22,322**	**22,811**	**20,433**	**Count = 10**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
6	Murphy	0	0	636	3,188	3,804	4,175	4,020	Alsip
		5,111	1	13	0	0	0	0	Bridgeview Dominick's - **(Closed)**
		10,493	9,797	8,259	8,158	6,993	6,790	6,077	Calumet City
		0	0	488	1,405	2,009	2,396	2,493	Chicago Rd & Sauk Trail
		5,251	5,414	7,443	9,155	9,008	8,793	7,911	Crestwood
		7,753	7,631	6,317	6,355	6,225	6,236	5,540	Glenwood
		4,552	5,063	4,526	4,846	4,942	5,207	4,899	Homewood
		10,322	10,525	9,647	10,067	9,904	9,627	8,801	Lansing Ridge & Lansing Torrence
		5,050	5,199	4,490	3,799	3,568	3,409	3,088	Merrionette Park Dominick's
		6,742	7,220	6,513	7,268	7,087	7,148	6,546	Oak Forest
		15,404	15,611	13,492	10,987	10,170	9,312	8,295	Oak Lawn
		3,781	3,595	2,876	2,617	2,346	2,245	2,038	Park Forest
		376	3,489	3,395	3,517	3,564	3,741	3,570	So. Park Ave./So. Holland
		0	0	0	184	2,135	2,625	2,719	The Landings
		12,406	12,768	11,681	9,889	9,176	8,385	6,676	Worth
		87,241	**86,313**	**79,776**	**81,435**	**80,931**	**80,089**	**72,673**	**Count = 14**
7	Garcia	4,263	4,328	4,102	4,237	4,424	4,172	4,245	Archer Avenue
		1,471	1,568	1,279	1,395	1,451	1,579	1,576	Back of the Yards
		1,524	1,910	1,697	1,715	1,682	1,598	1,496	3101 W. Cermak
		3,214	3,484	3,190	3,318	3,241	3,220	3,383	Little Village
		4,336	4,320	3,848	3,835	3,929	3,411	3,304	Midway Square
		2,252	2,220	2,327	2,175	2,374	2,641	2,478	Pilsen
		0	0	0	0	24	1,833	1,949	Pulaski & 45th
		17,060	**17,830**	**16,443**	**16,675**	**17,125**	**18,454**	**18,431**	**Count = 7**
8	Reyes	4,776	5,035	4,540	4,100	4,196	4,013	3,698	Armitage & Cicero
		1,189	1,307	1,205	1,208	1,268	1,218	1,202	Barry Plaza
		0	0	161	420	487	593	570	Belmont Plaza
		2,620	2,635	2,509	2,680	2,763	2,761	2,554	Elston Plaza
		2,543	2,802	2,989	2,976	2,979	2,806	2,722	Logan Square
		1,182	1,286	1,158	1,167	1,171	589	0	North Center
		940	1,083	892	890	876	859	818	North Logan Square
		0	0	218	731	1,010	1,096	1,219	North & Grand
		782	799	724	741	759	1,393	2,093	Old Irving
		14,032	**14,947**	**14,396**	**14,913**	**15,509**	**15,328**	**14,876**	**Count = 9**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
9	Silvestri	0	0	0	8	6,410	8,080	8,338	Busse Highway & Greenwood
		10,844	11,441	11,307	10,299	9,025	8,697	7,628	Cumberland & Lawrence
		0	0	723	1,862	2,134	2,383	2,206	Four Flaggs Center
		6,346	6,558	6,264	5,542	4,996	5,141	4,811	Harlem & Belmont
		5,535	5,442	4,833	8,393	9,065	10,224	9,833	Harlem & Irving
		8,453	8,003	7,793	7,439	7,049	6,906	5,753	Milwaukee Avenue
		9,586	9,970	9,552	9,202	8,450	8,171	7,544	Niles
		1,538	9	0	0	0	0	0	Niles Dominick's - **(Closed)**
		0	0	298	1	0	0	0	Norridge Commons - **(Closed)**
		4,347	4,502	4,580	4,569	4,304	4,368	3,943	Northwest Highway & Harlem
		6,808	5,886	6,899	6,728	6,867	6,592	6,300	Oak Park & River Forest Drive-Up
		13,612	14,059	14,067	13,901	9,689	8,590	7,447	Park Ridge
		3,169	3,155	3,032	2,895	2,391	2,518	2,376	Park Ridge Dominick's
		3,872	3,956	3,921	3,791	3,625	3,645	3,272	River Grove Dominick's
		5,531	5,492	5,363	4,039	4,270	4,224	3,865	Schiller Park
		79,641	**78,473**	**78,632**	**78,669**	**78,275**	**79,539**	**73,316**	**Count = 13**
10	Gainer	793	867	887	863	888	888	762	2603 N. Halsted
		844	1,101	886	768	870	827	780	Bryn Mawr
		0	0	76	200	195	226	308	Clark & Cornelia
		0	0	238	470	525	623	646	Clark & Gregory
		448	468	525	430	487	530	433	Devon - Arthur/Sheridan
		2,165	2,328	2,190	2,263	2,113	2,008	2,043	East Lakeview
		745	1,205	1,132	1,097	1,022	1,079	1,061	Edgewater
		617	682	695	618	569	610	472	Irving Park & Sheridan
		1,749	1,664	1,572	1,503	1,589	1,663	1,786	Lincoln Park Central
		6,431	7,198	7,336	7,491	7,133	7,236	7,084	Lincolnwood
		487	565	590	529	516	507	530	North Broadway Dominick's
		0	0	139	264	349	419	415	North Broadway & Sheridan
		0	0	109	276	404	493	482	North Sheridan & Foster
		1,256	1,488	1,469	1,299	1,299	1,381	1,185	North Wells
		1,625	1,826	1,931	1,994	2,151	2,307	2,072	North Wrigleyville
		1,137	1,141	1,119	1,003	1,177	1,286	1,494	Peterson Western Damen
		4,988	4,796	4,649	4,599	4,467	4,446	4,192	Sauganash
		1,011	1,309	1,160	1,063	1,179	1,258	1,099	Sheffield & Armitage
		733	667	817	718	708	753	664	Southport Waveland
		896	919	788	823	689	676	715	Uptown
		3,395	3,203	3,090	2,745	2,638	2,657	2,184	West Lakeview
		29,320	**31,427**	**31,398**	**31,016**	**30,968**	**31,873**	**30,407**	**Count = 21**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
11	Daley	11,781	13,400	12,834	12,681	12,775	12,514	11,614	5687 S. Archer Ave.
		7,905	9,246	8,591	7,957	7,609	7,431	7,751	79th & Cicero
		1,721	60	0	0	0	0	0	Archer & Central Dominick's - **(Closed)**
		7,900	8,195	6,909	6,409	6,154	4,875	4,153	Beverly
		4,267	4,118	3,890	3,909	4,141	4,069	3,978	Bridgeport
		0	0	242	938	1,498	1,720	0	Burbank Station
		3,688	3,744	3,394	3,204	3,200	3,000	2,988	Chicago Lawn
		0	0	587	1,254	1,196	1,145	1,143	Cicero & 106th
		13,167	14,647	13,342	12,215	11,446	11,001	9,728	Oak Lawn/95th Street
		2,628	2,822	2,752	3,120	3,303	3,629	3,916	South Ashland Dominick's
		3,645	3,485	2,894	2,838	2,619	2,631	2,185	Western
		56,702	**59,717**	**55,435**	**54,525**	**53,941**	**52,015**	**47,456**	**Count = 10**
12	Fritchey	1,317	1,453	1,400	1,300	1,313	1,323	1,154	Andersonville
		9,755	11,068	7,441	4,658	4,349	4,254	3,846	Belmont & Central
		700	989	987	990	839	858	776	Belmont & Racine
		0	0	274	769	921	965	1,224	Clybourn Square
		0	0	0	0	0	0	1,004	Elston & Laramie NEW
		1,338	1,551	1,347	1,220	1,297	1,107	1,074	Fullerton & Wood
		2,772	3,021	2,919	2,771	2,941	2,497	2,167	Jefferson Park
		912	758	695	724	734	719	626	Lawrence & Kedzie
		1,493	1,573	1,346	1,067	1,030	1,074	971	Lincoln Berwyn
		1,686	1,943	2,008	1,697	1,786	1,582	1,755	Lincoln/Byron/Irving
		2,006	1,980	1,925	1,647	1,753	1,527	1,757	Lincoln Park
		1,132	1,037	1,150	1,021	1,098	1,069	955	Lincoln Square
		0	0	230	655	785	1,016	960	Lincoln & Summerdale
		1,075	1,219	1,150	1,104	1,166	1,155	961	Lincoln & Wellington
		0	0	0	0	1,409	3,538	3,489	Montrose & Central
		1,805	2,087	2,424	2,420	2,532	2,599	2,353	North Pulaski
		2,439	2,385	2,408	2,462	2,443	2,354	2,239	Ravenswood
		3,164	3,159	2,667	2,384	1,839	1,642	1,504	Six Corners
		1,300	1,371	1,387	1,245	1,141	1,304	1,295	Western & Addison
		32,894	**35,594**	**31,758**	**28,134**	**29,376**	**30,583**	**30,110**	**Count = 19**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
13	Suffredin	1,376	1,587	1,656	1,671	1,728	1,784	1,685	Chicago Avenue
		427	475	434	418	343	379	334	Clark & Howard Dominick's
		7,973	8,447	6,383	6,122	5,955	6,263	5,869	Dempster
		0	0	3,559	4,515	4,723	4,744	4,849	Dempster & Gross Pointe
		525	581	543	562	599	648	704	Evanston Dominick's
		2,033	2,043	2,037	2,256	1,905	1,998	1,798	Grove Street
		0	0	120	314	327	402	317	Howard & Clark
		2,205	2,328	2,357	2,166	2,017	2,058	1,853	Hubbard Woods
		7,227	7,310	6,779	6,120	5,934	5,792	5,278	Lincoln
		1,758	1,752	1,696	1,665	1,616	1,746	1,622	Lincolnwood Pratt Dominick's
		2,460	2,442	2,328	2,372	2,468	2,476	2,259	McDaniel
		9,575	10,298	9,771	9,540	9,373	9,421	8,951	Niles Dempster
		171	10	0	14	0	0	0	North Damen Dominick's - **(Closed)**
		2,901	2,966	3,009	2,930	3,105	3,108	2,806	North Evanston
		1,898	1,757	1,886	1,757	1,622	1,609	1,506	Orrington
		3,258	3,215	2,999	2,941	2,882	2,873	2,480	Rogers Park
		4,163	4,598	4,030	4,086	4,334	4,182	3,925	Skokie/Old Glenview
		5,324	5,144	5,219	5,042	5,274	5,198	4,958	Skokie/West Touhy Avenue
		0	0	63	215	286	340	373	West Morse & Glenwood
		4,828	5,231	5,437	5,388	5,262	5,380	5,034	Wilmette Main
		3,030	3,411	3,464	3,453	3,440	3,407	3,274	Winnetka & Winnetka Drive-Up
		61,132	**63,595**	**63,770**	**63,547**	**63,193**	**63,808**	**59,875**	**Count = 20**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
14	Goslin	18	0	0	0	0	0	0	Allstate Northbrook - **(CLOSED)**
		7,840	8,049	8,076	7,913	7,888	7,736	7,276	Arlington - Rand
		7,401	7,836	7,717	7,643	7,432	7,263	6,769	Arlington Heights - Dunton
		2,969	3,184	3,465	3,162	2,918	2,941	2,765	Barrington
		3,364	3,591	3,712	3,313	3,248	3,101	2,957	Buffalo Grove Dundee Dominick's
		5,000	5,266	5,282	5,054	4,823	4,299	4,036	Cherry Lane Northbrook
		0	0	0	0	15	1,926	2,148	Dundee & Milwaukee
		0	0	0	0	1,417	2,746	2,676	Dundee & Sanders
		1,520	1,572	1,636	1,607	1,607	1,678	1,682	Glenview Dominick's
		5,725	6,385	6,340	6,329	6,273	6,024	5,404	Glenview River Drive
		728	333	0	0	0	0	0	Kenilworth **- (Closed)**
		87	52	73	36	43	44	35	Luther Village
		4,618	4,390	4,526	4,147	3,887	3,212	2,842	Northbrook
		1,304	1,449	1,332	1,418	1,153	807	727	Northbrook Dominick's
		2,582	3,068	2,931	2,820	2,870	2,883	2,688	Northfield
		515	29	415	491	516	490	509	Northfield Dominick's
		0	0	0	2,082	4,978	5,838	6,117	Northwest Hwy & Smith Street
		0	0	474	926	636	729	0	Northwest Shopping Ctr.
		4,968	4,804	4,789	3,947	3,389	3,166	2,997	Palatine
		2,176	2,280	2,073	1,505	1,137	975	1,267	Palatine Dominick's
		7,370	8,075	8,072	7,414	6,749	6,509	6,216	Palatine South
		7,083	7,242	7,335	7,397	7,502	7,256	6,421	Pfingsten
		3,633	3,781	3,835	3,642	4,016	4,900	4,925	Rolling Meadows
		0	0	339	741	796	833	707	S. Waukegan Rd & Lake Cook
		0	0	346	1,176	1,396	1,295	1,216	The Grove
		0	0	0	0	28	2,162	2,180	Waukegan & Three Lakes
		68,901	**71,386**	**72,768**	**72,763**	**74,717**	**78,813**	**74,560**	**Count = 24**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
15	Schneider	4,534	4,635	4,483	4,360	4,480	4,633	4,433	Elk Grove Dominick's
		0	0	0	0	7	15	19	Friendship Village
		5,244	5,329	5,207	5,002	4,740	4,800	4,515	Golf Road
		88	5,519	3,571	2,011	2,195	2,210	2,088	Hanover Park
		4,026	4,271	4,260	4,295	4,221	4,613	4,618	Hoffman Estates
		656	780	725	664	624	0	0	Hoffman Estates Dominick's
		0	0	372	782	966	1,094	0	Meadows Pt
		7,084	6,113	6,491	6,209	6,307	5,781	5,118	Mt. Prospect - Busse
		6,823	7,314	7,034	7,321	7,194	7,165	6,569	Mt. Prospect - Countryside
		11,623	11,913	12,110	12,313	11,794	11,359	10,335	Randhurst
		0	0	1,033	2,935	3,492	4,384	4,295	Roselle and Wise
		3,744	3,345	3,197	3,216	3,163	3,245	3,121	Schaumburg - Barrington Road
		1,197	1,250	1,210	1,181	1,133	1,306	1,282	Schaumburg - Higgins Dominick's
		5,666	5,870	5,674	5,839	5,747	5,887	5,407	Schaumburg - Meacham
		5,135	4,965	4,396	3,680	3,567	3,620	3,290	Schaumburg - Roselle Dominick's
		2,123	2,617	2,319	2,306	2,353	2,428	2,278	Shady Oaks
		4,147	3,816	3,542	3,527	3,441	3,531	3,233	Streamwood
		2,292	2,664	2,563	2,797	2,661	2,725	2,610	Streamwood - Route 59
		285	279	254	265	263	234	212	Woodfield
		64,667	**70,680**	**68,441**	**68,703**	**68,348**	**69,030**	**63,423**	**Count = 19**
16	Tobolski	4,308	4,899	4,433	3,790	3,747	3,631	3,356	1730 S. Harlem
		7,578	7,765	7,317	7,383	7,445	7,549	7,129	Berwyn
		4,902	5,531	5,779	5,574	5,591	5,520	5,098	Countryside Willow Spgs Dominick's
		0	0	31	2,081	2,431	2,663	2,655	Hillside Town Center
		11,404	11,311	10,854	9,731	9,686	9,266	8,753	La Grange Main & La Grange Drive-Up
		9,912	8,631	7,041	6,486	5,874	5,485	5,199	Melrose Park
		873	0	0	0	0	0	0	North Riverside Dominick's - **(Closed)**
		8,718	8,803	8,762	8,310	8,207	8,269	7,402	Ogden Avenue & Home
		6,896	8,048	8,320	6,839	6,591	6,104	5,500	Westchester
		4,172	4,277	5,426	3,981	4,038	3,987	3,659	Western Springs Dominick's
		58,763	**59,265**	**57,963**	**54,175**	**53,610**	**52,474**	**48,751**	**Count = 9**

DIST. #	COMMISSIONER	# OF PAYMENTS (2/4/07 - 2/1/08)	# OF PAYMENTS (2/2/08 - 1/31/09)	# OF PAYMENTS (2/2/09 - 1/22/10)	# OF PAYMENTS (1/25/10 - 1/31/11)	# OF PAYMENTS (2/1/11 - 1/31/12)	# OF PAYMENTS (2/1/12 - 1/31/13)	# OF PAYMENTS (2/1/13 - 9/30/13)	CHASE BRANCH
17	Gorman	5,763	6,196	5,997	5,277	5,172	5,223	3,822	Des Plaines Dominick's
		3,658	3,812	3,732	3,716	3,694	3,671	3,356	Elk Grove Village - Higgins Road
		0	0	1,541	4,883	6,832	8,183	10,456	Hickory Palos Square
		5,407	5,676	5,479	5,799	5,966	6,185	5,860	Lemont
		0	0	0	1,176	3,280	3,882	3,990	Manheim & Grand
		0	0	508	1,529	1,967	2,352	2,506	Marley Creek Square
		0	0	161	435	557	335	352	Mokena Market Place
		3	1	0	76	0	0	0	Mount Prospect Dominick's - **(Closed)**
		0	0	0	0	0	0	2,242	Oakton & Lee NEW
		10,483	10,195	9,637	9,867	10,193	10,400	8,343	Orland Park - Harlem
		21,501	19,957	17,535	17,923	17,454	17,837	15,877	Orland Park - LaGrange
		33	3,510	3,831	3,697	3,164	3,326	2,964	Northlake
		6,057	5,904	4,900	3,879	3,578	3,389	2,976	Palos Heights Dominick's
		0	0	0	0	1,210	3,362	3,499	Rand & Central
		0	0	12	3,667	4,909	5,177	5,303	Ridgeland & 127th
		0	0	0	0	0	0	2,389	Tnley Park NEW
		52,905	**55,251**	**53,333**	**61,924**	**67,976**	**73,322**	**73,935**	**Count = 15**
TOTAL - COOK COUNTY		**743,523**	**768,109**	**741,793**	**759,585**	**773,348**	**789,526**	**742,983**	**Count = 252**

PROPERTY TAX PAYMENTS

Chase Bank Payment Centers – Non-Cook County Locations

(New Branches are identified in red print.)

# OF PAYMENTS (2/4/07 thru 2/1/08)	# OF PAYMENTS (2/2/08 thru 1/31/09)	# OF PAYMENTS (2/2/09 thru 1/22/10)	# OF PAYMENTS (1/25/10 thru 1/31/11)	# OF PAYMENTS (2/1/11 thru 1/31/12)	# OF PAYMENTS (2/1/12 thru 1/31/13)	# OF PAYMENTS (2/1/13 thru 9/30/13)	CITY	CHASE BRANCH
656	740	722	1,044	508	396	351	Addison	Addison
0	0	70	514	654	664	706	Addison	Green Meadow
197	420	326	292	205	206	217	Algonquin	Algonquin
0	0	0	103	102	121	168	Algonquin	Randall & Harnish
182	188	154	642	137	146	143	Antioch	Antioch
0	0	0	160	56	105	57	Antioch	Deep Lake & Rt 173
19	19	24	31	15	20	10	Aurora	Aurora Dominick's
0	3	87	337	75	82	82	Aurora	Aurora Farnsworth
0	1	0	2	5	15	10	Aurora	Aurora Fox Valley Commercial
0	0	0	730	125	132	130	Aurora	Eola and Indian Trail
327	278	178	715	152	134	141	Aurora	Fox Valley
105	104	174	558	178	101	128	Aurora	West Aurora
163	150	191	278	227	259	323	Bannockburn	Bannockburn Dominick's
553	561	609	1,013	595	696	637	Bartlett	Bartlett Stearns Dominick's
51	52	46	493	70	64	73	Batavia	Batavia Avenue
77	175	176	1,034	182	139	142	Batavia	Randall
452	620	285	298	204	199	201	Bensenville	Bensenville Dominick's
533	507	509	1,392	557	515	507	Bensenville	Bensenville Main
1,248	1,204	1,144	1,306	777	780	696	Bensenville	Grand
68	72	61	98	52	22	0	Bloomingdale	Bloomingdale Gary Dominick's
0	0	0	0	4	173	180	Bloomingdale	North Ave & Bloomingdale Rd.
790	844	1,005	2,481	740	784	665	Bloomingdale	Springbrook
1,053	1,056	946	2,685	965	826	858	Bloomingdale	Stratford
0	0	0	142	3	9	6	Bloomington	Bloomington Downtown
0	0	0	447	0	9	11	Bloomington	Bloomington Main

# OF PAYMENTS (2/4/07 thru 2/1/08)	# OF PAYMENTS (2/2/08 thru 1/31/09)	# OF PAYMENTS (2/2/09 thru 1/22/10)	# OF PAYMENTS (1/25/10 thru 1/31/11)	# OF PAYMENTS (2/1/11 thru 1/31/12)	# OF PAYMENTS (2/1/12 thru 1/31/13)	# OF PAYMENTS (2/1/13 thru 9/30/13)	CITY	CHASE BRANCH
0	0	0	122	0	0	8	Bloomington	West Market Bloomington
194	504	245	213	221	238	227	Bolingbrook	Bolingbrook
0	109	149	285	296	302	251	Bolingbrook	Boughton & Janes
175	203	247	308	250	286	284	Bolingbrook	Bolingbrook/Weber Road
703	815	734	855	657	686	706	Buffalo Grove	Buffalo Grove Lake Cook Dominick's
342	357	357	705	402	384	363	Buffalo Grove	Half Day Dominick's
340	325	298	1,752	366	272	277	Carol Stream	Carol Stream
26	37	22	37	22	12	15	Carol Stream	Carol Stream Dominick's
0	8	283	1,240	347	400	338	Carpentersville	Carpentersville
58	57	45	267	40	0	0	Carpentersville	Carpentersville Dominick's
0	0	107	548	117	150	142	Carpentersville	Randall & Binnie
108	102	120	109	154	127	139	Cary	Cary
0	0	0	0	0	4	6	Champaign	Champaign Downtown
0	0	0	0	2	9	5	Champaign	County Fair
0	0	0	0	0	4	6	Champaign	Urbana
0	8	80	67	95	96	96	Channahon	Channahon
107	81	70	87	122	131	116	Crest Hill	Crest Hill
34	32	30	29	19	29	21	Crystal Lake	Crystal Lake Dominick's
157	216	254	312	285	229	247	Crystal Lake	Crystal Lake Main
1,298	1,543	1,513	2,691	1,350	1,311	1,121	Deerfield	Deerfield
0	0	63	398	318	258	323	Downers Grove	Downers Grove
136	224	128	156	102	80	82	Downers Grove	Downers Grove Dominick's
921	649	670	2,661	784	630	617	Downers Grove	Downers Grove Ogden
0	0	0	0	0	288	521	DuPage	Main & 63rd Street
0	0	0	0	3	106	109	DuPage	Butterfield & SR 53
0	0	0	0	0	120	402	DuPage	Yorktown Center
27	2	0	0	0	0	0	East Dundee	East Dundee Dominick's **(Closed)**
217	213	202	820	203	172	184	Elgin	Elgin
378	413	401	2,027	449	380	375	Elgin	Elgin Randall Road
129	157	129	2,097	186	186	165	Elgin	Larkin
137	219	202	863	241	207	206	Elgin	Mclean

# OF PAYMENTS (2/4/07 thru 2/1/08)	# OF PAYMENTS (2/2/08 thru 1/31/09)	# OF PAYMENTS (2/2/09 thru 1/22/10)	# OF PAYMENTS (1/25/10 thru 1/31/11)	# OF PAYMENTS (2/1/11 thru 1/31/12)	# OF PAYMENTS (2/1/12 thru 1/31/13)	# OF PAYMENTS (2/1/13 thru 9/30/13)	CITY	CHASE BRANCH
0	0	0	0	100	222	254	Elgin	South Elgin Randall Rd
1,530	1,329	1,172	1,511	824	817	703	Elmhurst	Elmhurst
331	390	309	265	199	157	156	Elmhurst	Elmhurst Dominick's
0	0	263	704	720	872	1,027	Elmhurst	Elmhurst Plaza
0	0	14	742	566	592	648	Elmhurst	St Charles & West
29	28	28	116	29	35	27	Fox Lake	Fox Lake Dominick's
0	1	123	460	120	142	146	Fox Lake	Fox Lake Dominick's
0	185	175	432	165	165	170	Fox River Grove	Fox River Grove
87	38	31	31	37	50	69	Fox River Grove	Fox River Grove Dominick's
2,187	2,294	1,764	1,770	1,701	1,612	1,387	Frankfort	Frankfort
199	232	225	194	215	165	222	Frankfort	Frankfort Dominick's
11	11	34	63	25	30	46	Geneva	Geneva Dominick's
545	483	481	1,544	407	422	386	Glen Ellyn	Glen Ellyn
76	33	41	54	22	35	44	Glen Ellyn	Glen Ellyn Dominick's
0	12	444	1,116	475	511	473	Glendale Heights	Army Trail & Bloomingdale
46	2	11	0	0	0	0	Glendale Heights	Glendale Heights Dominick's **(Closed)**
4	114	159	502	120	153	161	Grayslake	Grayslake
278	234	330	657	285	276	254	Gurnee	Gurnee
14	14	19	62	77	21	25	Gurnee	Gurnee Dominick's
0	0	0	1,009	1,150	1,259	1,420	Highland Park	Clavey and US 41
1,016	1,206	1,100	2,334	892	922	916	Highland Park	Highland Pk & Highland Pk Drive-Up
2,900	2,996	3,093	3,571	2,716	2,566	2,542	Hinsdale	Hinsdale Ogden
944	1,015	943	960	1,016	1,182	1,221	Homer Glen	Lockport Dominick's
211	307	252	768	250	275	232	Huntley	Huntley
0	0	0	31	77	103	120	Johnsburg	Johnsburg
133	140	170	213	234	208	183	Joliet	Jefferson
14	15	21	15	23	7	15	Joliet	Joliet Caton Farm Dominick's
50	33	57	55	98	73	54	Joliet	Scott
0	0	0	0	131	488	562	Lake	Long Grove
0	0	0	430	154	169	136	Lake Bluff	Lake Bluff
384	401	362	527	416	358	348	Lake Forest	Lake Forest

# OF PAYMENTS (2/4/07 thru 2/1/08)	# OF PAYMENTS (2/2/08 thru 1/31/09)	# OF PAYMENTS (2/2/09 thru 1/22/10)	# OF PAYMENTS (1/25/10 thru 1/31/11)	# OF PAYMENTS (2/1/11 thru 1/31/12)	# OF PAYMENTS (2/1/12 thru 1/31/13)	# OF PAYMENTS (2/1/13 thru 9/30/13)	CITY	CHASE BRANCH
323	369	318	337	346	324	228	Lake in the Hills	Lake in the Hills
178	101	111	270	96	130	99	Lake Zurich	Lake Zurich Dominick's
389	483	520	1,546	618	622	561	Lake Zurich	Lake Zurich Plaza
549	995	663	1,351	608	662	579	Lake Zurich	Lake Zurich Rand Road
131	158	156	575	194	165	180	Libertyville	Cook
428	526	658	1,229	447	466	433	Libertyville	Libertyville - Milwaukee
0	10	75	291	148	164	136	Lindenhurst	Linden Plaza
25	490	268	293	363	365	320	Lockport	Farrell & 159th
3	922	1,032	1,579	1,198	1,046	1,009	Lombard	Highland & Roosevelt
0	0	0	7	139	14	22	Loves Park	Loves Park
45	53	31	27	56	71	77	Marengo	Marengo
0	0	0	0	16	59	59	McHenry	JR Rakow Rd & SR 31
133	725	1,446	157	90	84	109	McHenry	McHenry & McHenry Drive-Up
420	535	413	295	242	255	226	Mokena	Mokena
0	0	0	16	25	32	22	Montgomery	Orchard & Mayfield
0	55	34	49	39	75	55	Morris	Route 47 & Route 6
154	236	168	381	139	187	218	Mundelein	Mundelein Dominick's
0	0	293	852	427	483	505	Mundelein	Townline & Lake
1	0	0	0	0	0	0	Naperville	Commercial/Wheaton **(Closed)**
298	474	480	1,018	512	726	598	Naperville	Naper & Ogden
555	547	488	1,944	550	551	521	Naperville	Naperville
41	30	23	73	33	23	40	Naperville	Naperville Dominick's
134	99	84	344	146	128	115	Naperville	Naperville Downtown
40	60	67	45	103	88	71	Naperville	Naperville - Route 59 Dominick's
0	0	149	347	217	113	105	Naperville	Rt. 59 and Brookdale
147	28	35	76	40	50	39	Naperville	South Naper Dominick's
172	196	140	138	137	162	167	Naperville	South Naperville
0	4	148	448	185	239	273	Naperville	Springbrook Prairie
271	343	364	338	328	326	332	New Lenox	New Lenox
0	0	0	11	28	33	28	North Aurora	Orchard & Oak
2,413	2,371	2,247	2,415	1,689	2,034	1,709	Oak Brook	Oak Brook

# OF PAYMENTS (2/4/07 thru 2/1/08)	# OF PAYMENTS (2/2/08 thru 1/31/09)	# OF PAYMENTS (2/2/09 thru 1/22/10)	# OF PAYMENTS (1/25/10 thru 1/31/11)	# OF PAYMENTS (2/1/11 thru 1/31/12)	# OF PAYMENTS (2/1/12 thru 1/31/13)	# OF PAYMENTS (2/1/13 thru 9/30/13)	CITY	CHASE BRANCH
2,161	1,955	4,175	6,037	5,888	6,016	5,857	Orland Park	Orland Park Southmoor
0	0	0	11	7	8	8	Oswego	Oswego Dominick's
0	0	0	16	26	19	13	Oswego	Oswego Orchard Road
0	0	142	60	80	84	82	Oswego	Rte. 34 and 5th St.
0	0	0	306	0	5	10	Peoria	Knoxville
0	0	0	45	0	1	7	Peoria	Peoria Main
0	0	0	150	0	0	0	Peoria	Wisconsin Plaza
0	0	0	0	0	4	3	Peoria	Sterling Kroger
0	0	0	0	0	2	0	Peoria	Evergreen Square Kroger
114	122	54	60	45	58	60	Plainfield	Plainfield
0	3	129	152	176	169	157	Plainfield	Rt. 59 and 135th St.
836	838	799	1,244	846	703	651	Riverwoods	Riverwoods
0	0	0	3	9	19	31	Rockford	Harrison Rockford
0	0	0	0	9	13	4	Rockford	Rockford Downtown
0	0	0	0	0	0	114	Rockford	Jefferson Drive-Up
0	0	0	47	92	119	103	Rockford	Mulford
0	0	0	3	1	10	3	Rockford	North Main Rockford
0	0	0	0	9	6	8	Rock Island	Moline Main
0	0	0	0	6	4	10	Rock Island	City Line
0	0	0	6	25	26	24	Roscoe	Roscoe
91	71	49	36	22	32	24	Romeoville	Romeoville Dominick's
153	237	154	129	152	138	129	Romeoville	Romeoville Phelps
0	90	231	279	285	272	208	Romeoville	Weber & Airport
0	0	0	172	46	49	53	Round Lake	Round Lake
0	0	0	326	73	84	72	Round Lake Beach	Round Lake Beach
0	0	0	1	3	1	0	Sangamon	Springfield East
0	0	0	0	0	1	0	Sangamon	Springfield Main
0	0	0	0	0	2	2	Sangamon	Springfield North
0	0	0	0	0	2	8	Sangamon	Springfield West
108	99	237	102	140	129	114	Shorewood	Shorewood
21	22	15	17	20	28	48	Shorewood	Shorewood Dominick's

# OF PAYMENTS (2/4/07 thru 2/1/08)	# OF PAYMENTS (2/2/08 thru 1/31/09)	# OF PAYMENTS (2/2/09 thru 1/22/10)	# OF PAYMENTS (1/25/10 thru 1/31/11)	# OF PAYMENTS (2/1/11 thru 1/31/12)	# OF PAYMENTS (2/1/12 thru 1/31/13)	# OF PAYMENTS (2/1/13 thru 9/30/13)	CITY	CHASE BRANCH
0	102	187	146	181	180	172	Shorewood	Shorewood - Route 59
0	0	400	153	45	32	28	South Elgin	South Elgin Caputos
11	0	0	0	0	0	0	South Elgin	South Elgin Dominick's **(Closed)**
0	0	106	84	85	95	84	Spring Grove	Spring Grove
417	247	269	1,186	335	371	295	St Charles	Dunham
15	18	20	10	0	0	0	St Charles	St Charles Dominick's **(Closed)**
221	220	226	1,426	354	324	314	St Charles	St Charles Randall
1	186	179	271	78	56	46	Sugar Grove	Sugar Grove
327	399	428	743	399	448	403	Vernon Hills	Vernon Hills
126	120	101	848	116	126	110	Warrenville	Warrenville
133	133	165	521	214	204	255	Wauconda	Wauconda
0	74	185	420	235	209	174	Waukegan	Northpoint & Route 120
0	0	0	239	128	126	101	Wheaton	Roosevelt & County Farm
45	188	45	87	23	31	49	Wheaton	Wheaton Dominick's
204	187	201	1,771	195	205	178	Wheaton	Wheaton Main & Wheaton Drive-UP
467	383	398	2,424	363	320	251	Wheaton	Wheaton South
0	0	0	0	14	65	82	Will	Essington & Caton Farm
0	0	0	0	1	67	81	Will	Route 30 & Williams
0	1	0	0	0	0	0	Willowbrook	Commercial - Willowbrook **(Closed)**
2,173	2,277	2,397	3,673	2,727	2,859	2,686	Willowbrook	Willowbrook
252	340	265	524	349	377	303	Willowbrook	Willowbrook Dominick's
95	134	173	1,247	144	149	166	Winfield	Winfield Road
1,043	1,179	1,198	4,327	1,449	1,252	1,177	Woodridge	Woodridge
163	73	76	158	75	88	452	Woodridge	Woodridge Dominick's
70	130	139	57	128	129	110	Woodstock	Woodstock & Woodstock Drive-UP
0	2	57	52	60	59	64	Yorkville	110 E Veterans Pkwy
39,047	**44,421**	**48,288**	**101,601**	**51,680**	**53,034**	**51,961**	**Total Count = 169**	